Software by Design
Nextcloud apps

Audiobooks · Music · Playlists

AudioCheck

User manual

End-user documentation for the web app

Your audio library from Nextcloud files — with resume, queue and a persistent mini player.

App version	Language	Date
1.3.12	English	2 November 2026

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Introduction

AudioCheck is a Nextcloud app for audiobooks and music from your own files. It indexes the folders you choose, streams with live permission checks and keeps a **persistent mini player** while you use the rest of Nextcloud.

The web interface is free (AGPL). No seat licence is included in the shipped package for this web app. The optional Android companion app (page **“Get the App”**) requires a separate purchase in the Play Store and is mentioned only briefly in this manual.

Audience

- All users who play music and audiobooks from Nextcloud files,
- App and Nextcloud administrators who control access and defaults.

What you need

- A Nextcloud account with access to AudioCheck,
- Audio files in your Nextcloud file storage (or shared folders),
- A current browser with JavaScript,
- For app settings: app administrator rights or Nextcloud system administration.

How to read this manual

- **Role matrix:** Chapter 1 — who sees what.
- **All users:** Chapters 2 to 9, plus settings, errors and FAQ.
- **Administrators:** additionally app settings (Chapter 11).
- **Full paths by role:** Chapter 13.
- **Coverage:** Chapter 19 lists documented features.

App version for this manual

AudioCheck **1.3.12** (commit `49f42121`), as of 5 November 2026, language English.

CHAPTER 1

Roles and permissions

AudioCheck has no planning or approval roles as in some other apps. There are three effective identities: *anyone with app access*, *app administrator* and *Nextcloud system administrator*. Libraries, playlists and progress are always **per account** — even app administrators only play files their account can access in Files.

1.1 Overview

Capability	User	App admin	System admin
Open app (door open)	yes	yes	yes
Open app (door restricted)	allowlist only	always	always
Home, Music, Audiobooks, Browse, Playlists	yes	yes	yes
Scan own library	yes	yes	yes
Own settings (prefs)	yes	yes	yes
App settings (Access, Admins, Defaults)	no	yes	yes
Nextcloud admin bridge to AudioCheck	no	no	yes

1.2 Users

Any signed-in person may use AudioCheck while access restriction is off, or while their account (or one of their groups) is on the allowlist. They see the navigation groups **“Listen”**, **“Library”** and the account area with **“Settings”** and **“Get the App”**. They do not see **“App settings”**.

1.3 App administrator

You are an app administrator if you are a Nextcloud system administrator or if you were added under **“App settings”** → **“Admins”** in the list **“App administrators”**.

App administrators may change the access policy, the admin list and defaults for new users. They have no access to other people’s files — only to their own Nextcloud files (including shares).

1.4 System administrator

Nextcloud system administrators (group `admin`) are always app administrators and can always open the app, even when access restriction is enabled. Additionally, under Nextcloud **“Settings”** → Administration a section appears with the link **“Open app settings”**.

1.5 Access restriction (door)

Under **“App settings”** → **“Access”** you can choose between **“Open”** and **“Restricted”**.

- **“Open”**: Anyone with a Nextcloud login can open AudioCheck.
- **“Restricted”**: Only allowlisted users and groups plus app/system administrators. At least one allowed user or group is required.

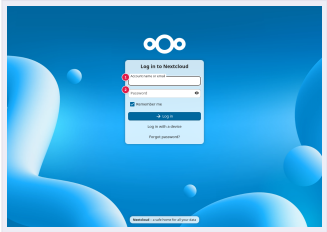
Other accounts see the page **“Access denied”** (Chapter 15).

CHAPTER 2

Getting started

2.1 Signing in

1. Open your Nextcloud address in the browser.
2. Sign in with username and password.
3. Open the app **“AudioCheck”** from the app menu (or via the direct app URL).



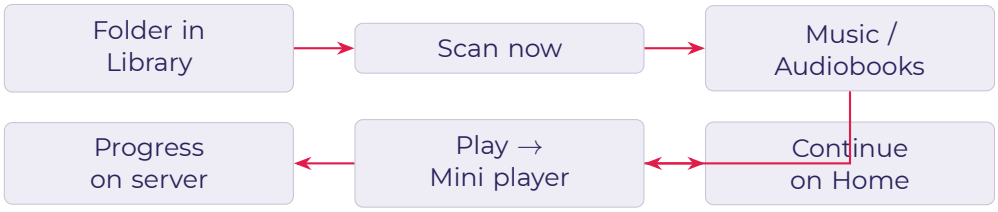
Marker 1: username, Marker 2: password.

2.2 Before the first playback

AudioCheck plays audio that already lives in your Nextcloud: upload or sync your music and audiobooks with the Files app first — only then do the folders appear in **“Library”**.

1. Open **“Library”**.
2. Add at least one folder with music and optionally one with audiobooks.
3. Choose the content type (**“Auto-detect”**, **“Music”** or **“Audiobooks”**).
4. Click **“Scan now”** and wait until the status is ready.
5. Open **“Music”** or **“Audiobooks”** and start playback.

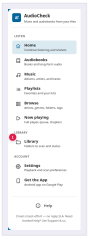
Details: Chapter 4.



2.3 Navigation as a user

In the sidebar you see:

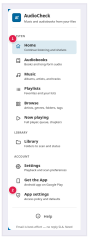
- **“Listen”**: **“Home”**, **“Audiobooks”**, **“Music”**, **“Playlists”**, **“Browse”**, and when playback is active **“Now playing”**
- **“Library”**: **“Library”**
- Account: **“Settings”**, **“Get the App”**



Marker 1: Library in the navigation.

2.4 Navigation as an administrator

Additionally, under the account area, **“App settings”** appears with the sub-items **“Access”**, **“Admins”**, **“Defaults”** and **“Support”**.



Marker 1: navigation groups, Marker 2: App settings.

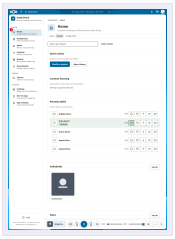
CHAPTER 3

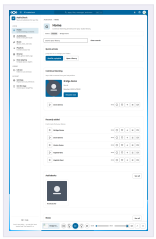
Home

The page **“Home”** is your overview: continue listening, recently added titles and quick links to collections.

3.1 What you see

- **Continue listening:** titles and folders/collections where you left off.
- **Recently added:** newly indexed files after the last scan.
- **Quick actions:** e. g. a random playlist or a jump to the library (depending on available data).
- Grids for audiobook and music collections when present.





3.2 Start continue listening

1. Open **“Home”**.
2. Click the desired entry under **“Continue listening”** (or the related play control).
3. The queue is loaded; the mini player appears at the bottom.

The same continue-listening list also appears in the Nextcloud dashboard widget (Chapter 12).

3.3 Empty Home

If no folders have been scanned yet, you see hints to fill the library. Add folders under **“Library”** and scan — afterwards Home fills up.

CHAPTER 4

Library and scan

Under **“Library”** you define which folders AudioCheck indexes. Each user maintains **their own** library folders.

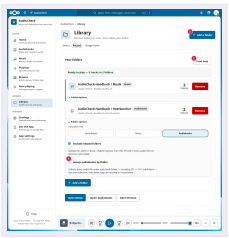
4.1 Add a folder

1. Open **“Library”**.
2. Click the button to add a folder (label e. g. **“Add a folder”** / **“Add folder”**).
3. Choose the desired folder in the Nextcloud file picker.
4. Set the content type:
   - **“Auto-detect”** — heuristic based on the folder name,
   - **“Music”**,
   - **“Audiobooks”**.
5. Decide whether subfolders are included (**“Include nested folders”** / **“All nested folders”**, or this folder only).

After adding, a scan usually starts automatically.

4.2 Scan now

1. Click **“Scan now”**.
2. The status shows *running* / *queued*, then the number of titles found.



Marker 1: Scan now, Marker 2: Add a folder, Marker 3: **“Group audiobooks by folder”** in the folder options.

In addition, background jobs scan in hourly batches; changes in Files can update the index. Administrators can also use `occ audiocheck:scan` on the server (not part of the web UI).

4.3 Folder options

Each library card carries an expandable **“Folder options”** section:

- **Content type** — switch between **“Auto-detect”**, **“Music”** and **“Audiobooks”** afterwards.
- **“Include nested folders”** — whether subfolders belong to the index.
- **“Group audiobooks by folder”** (**“Group albums by folder”** on Music cards, **“Group collections by folder”** on Auto-detect cards) — collections are then built from the folder structure instead of metadata: every audio file under one folder lands in a single collection, and disc folders such as *CD 1*/*CD 2* roll up into the parent folder. This helps when tags are missing or inconsistent. Switching needs no rescan — the grouping is applied when collections are listed.

4.4 Remove a folder

On the library card you can remove the folder (confirmation dialog). Removal does not delete files in Nextcloud — only the index entry.

4.5 Limits

- Maximum scan depth: **32** folder levels.
- Indexed formats include: MP3, M4A/M4B/MP4, OGG/Opus, FLAC, WAV, AAC and common `audio/*` types; podcasts in `video/mp4` containers may be detected.
- Whether the *browser* can play a format depends on the browser (FLAC and others may not).

4.6 Empty library

Message along the lines of: *No folders yet. Add a folder to get started.* Without a scan there are no titles under Music/Audiobooks.

CHAPTER 5

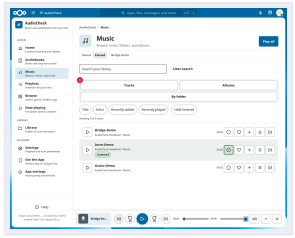
Music

The page **“Music”** shows titles from library folders with content type Music (or automatically detected music).

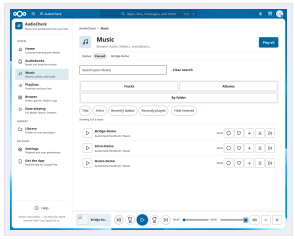
5.1 Tabs

Typically:

- **“Tracks”** — flat title list,
- **“Albums”** — by album/collection (with folder grouping enabled in the library’s folder options, the folder structure decides instead of the album tag — see Chapter 4),
- **“By folder”** — folder structure.



Marker 1: tabs.



5.2 Play a title

1. Open **“Music”**.
2. Select the appropriate tab if needed.
3. Click the play control of the title or collection.
4. The mini player starts; optionally open **“Now playing”**.

Further per-row actions (when offered): add to queue, favourite (Files star), mark as listened.

5.3 Search

On library pages the global search is available (search field in the sidebar or page header). Type part of a title, artist or album.

CHAPTER 6

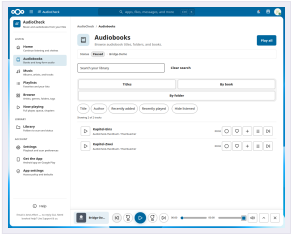
Audiobooks

The page **“Audiobooks”** shows long-form audio from audiobook library folders. Multi-part audiobooks (several files in one folder/book) play as a continuous queue.

6.1 Tabs

- **“Tracks”**,
- **“By book”** (collections),
- **“By folder”**.

A *collection* under **“By book”** is normally formed from the album/book metadata of your files. When **“Group audiobooks by folder”** is enabled for the library folder (folder options under **“Library”**, see Chapter 4), the folder structure decides instead: all files below one book folder form a single collection, including *CD 1*/*CD 2* disc folders. The track order inside a collection follows disc and track numbers, then the title in natural order (*2* sorts before *10*).



6.2 Resume and chapters

- With **“Resume where you left off”** enabled (Settings), playback jumps to the saved position.
- For M4B (and files with chapter metadata), chapters appear on **“Now playing”**; keys **J**/ **L** jump between chapters.

6.3 Mark as listened

Individual titles, folders or collections can count as listened manually or automatically (threshold in Settings, default 95 %). The UI may show the spelling **“Listened”** — that is the app translation.

CHAPTER 7

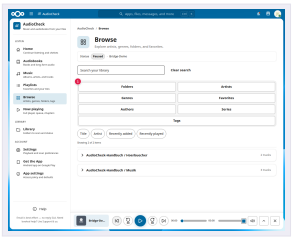
Browse

Under **“Browse”** you navigate by metadata and folders without using the main Music or Audiobooks lists. Each facet is a different cut through the same index: pick an axis, open a value, and play or queue everything that matches. This is the fastest way in when you know the artist, genre or folder but not the exact title.

7.1 Facets

Available facets (depending on index content):

- **“Folders”**,
- **“Artists”**,
- **“Genres”**,
- **“Favorites”**,
- **“Authors”**,
- **“Series”**,
- **“Tags”**.



Marker 1: facet selection.

7.2 Open an entry

1. Choose a facet.
2. Click a value (e. g. an artist).
3. Play the related titles or add them to the queue.

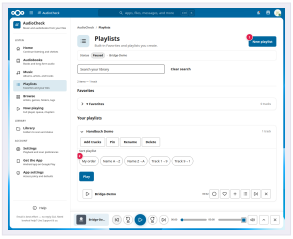
CHAPTER 8

Playlists and favourites

8.1 Playlists overview

Under **“Playlists”** you see:

- the built-in list **“Favorites”** (synced with Files stars),
- your own playlists.



Marker 1: create a new playlist, Marker 2: **“Sort playlist”** modes.

8.2 Create and edit a playlist

1. Click the create button (e. g. **“New playlist”**).
2. Enter a name and save.
3. Open the playlist and add titles (from the library or via title actions).
4. Reorder entries with the arrow buttons (**“Move up”** / **“Move down”**) on each row — that is your own order (**“My order”**).
5. To delete: open the playlist or action menu → delete and confirm.

8.3 Sort a playlist

Each of your playlists carries its own **“Sort playlist”** row with five modes:

“My order” the arrangement you made with the arrows (default),

“Name A→Z” / **“Name Z→A”** title order, ascending or descending,

“Track 1→9” / **“Track 9→1”** by disc and track number — titles without those tags fall back to the title.

The choice is stored per playlist and stays active after a reload. **Attention:** sorting changes the playlist itself, not only the view — the new order replaces your previous arrangement. Moving a title with the arrows afterwards switches the playlist back to **“My order”**. Numbers in titles are ordered naturally (*Track 2* before *Track 10*).

8.4 Play and shuffle

“Play” and **“Shuffle”** load titles into the queue. Queue / playlist merge upper bound: **2000** titles. Very large lists may load page by page (UI sometimes limited to 500 titles per fetch).

8.5 Favourites

- A favourite in AudioCheck sets the Files star and vice versa.
- The playlist **“Favorites”** is a read-only system list; you remove individual titles via the star.

CHAPTER 9

Playback

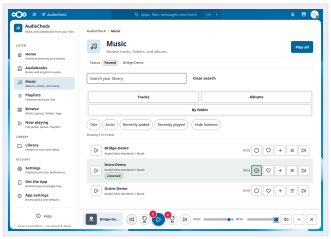
9.1 Mini player

As soon as something is playing or in the queue, the mini player stays visible at the bottom (except on **“Now playing”**, where it is hidden).

Functions:

- Previous / next,
- **30 seconds** back and forward,
- Play / Pause,
- Seek slider and times,
- Volume,
- Open the full view **“Now playing”**.

Idle text: **“Nothing playing”**.

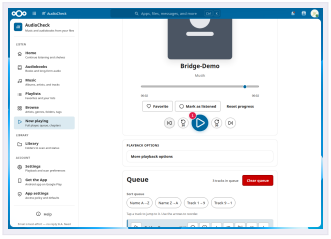


Marker 1: Play/Pause, Marker 2: 30 seconds forward.

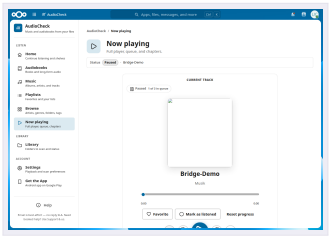
9.2 Now playing

The full page offers the same transport controls plus:

- Playback speed (presets approx. 0.5×–4.0×),
- Shuffle and Repeat (off / one track / all),
- Start mode: resume vs. each file from the beginning (for multi-file queues),
- Sleep timer (duration presets, end of chapter, end of title),
- Chapter list (when metadata exists),
- Queue list,
- Favourite and listened markers.



Marker 1: central Play/Pause control.



The navigation item **“Now playing”** appears once something is in playback or in the queue.

9.3 Queue and progress

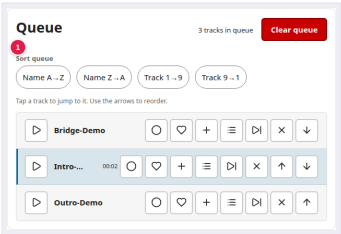
- The queue is stored server-side and restored when you reopen the app (if present).
- Per-file progress lives on the server (per account).
- Option **“Resume where you left off”** controls whether opening a title loads the position (default: on).

9.3.1 Sort the queue

With two or more titles in the queue, the queue section offers a **“Sort queue”** row with four chips: **“Name A→Z”**, **“Name Z→A”**, **“Track 1→9”** and **“Track 9→1”**. Sorting rearranges the live queue itself — the new order is stored on the server, exactly as if you had moved every title with the row arrows. The playing title keeps playing and simply lands at its sorted position, so sorting never interrupts what you hear.

The highlighted chip is read off the actual order, not stored: it lights only while the queue matches that mode exactly. A manual arrow move or a removed entry clears the highlight again, so the chips can never disagree with the list you see. **“Track 1→9”** follows disc and track tags (disc first); titles without those tags fall back to the title, and numbers order naturally (*Track 2* before *Track 10*).

While **“Shuffle”** is active the chips are disabled and the hint **“Turn off shuffle to reorder the queue.”** appears — a shuffled order is random by definition, so sorting it would be meaningless. A successful sort confirms with the toast **“Queue sorted.”**



Marker 1: **“Sort queue”** chips above the queue rows.

9.4 Keyboard shortcuts

See Chapters 10 and 16. In short:

- Space / K — Play/Pause,
- Arrow keys — 30 s or volume,
- J / L — chapters,
- / — speed.

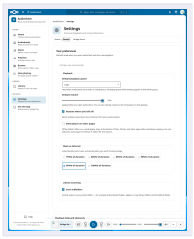
CHAPTER 10

Settings (personal)

Under **“Settings”** you store your personal playback and scan preferences. Changes are typically saved automatically.



Marker 1: resume option.



10.1 Fields

“Default playback speed” Default **1.00**× (internal 100). Steps from 0.50× to 4.00×. Applies to the queue when no other saved state takes precedence; a live change applies to the current queue.

“Default volume” Default **100** (0–100). Applied on open and can be changed live in the player.

“Resume where you left off” Default **on**. When opening a title the saved position is used (including deep links from Files).

“Listened threshold” Default **95** %. Options 75 / 80 / 85 / 90 / 95 / 100. When the position reaches this share of the duration, the title counts as listened automatically.

“Scan subfolders” Default **on**. Applies to *newly* added library folders (default behaviour).

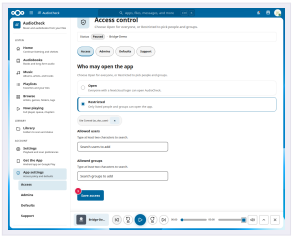
10.2 Keyboard help

On the same page AudioCheck lists the keyboard shortcuts. They apply when no text field is focused and no dialog is open.

CHAPTER 11

App settings (administration)

Only app and system administrators see **“App settings”**. Other users are redirected to Home or see no nav entry.



11.1 Access

Setting	Default	Effect
Mode **“Open”**	active when restriction is off	Any login may open the app
Mode **“Restricted”**	off	Allowlists + admins only
“Allowed users”	empty	Search from 2 characters
“Allowed groups”	empty	Search from 2 characters

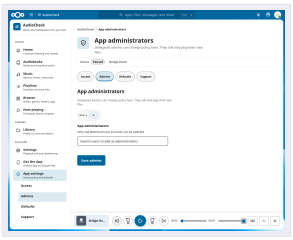
Save with **“Save access”**. In restricted mode without entries a hint appears to add at least one user or group.

If two administrators save at the same time, a message may appear that the policy was changed elsewhere — reload the page and save again.

11.2 Admins

Under **“Admins”** you maintain the list **“App administrators”**. Save: **“Save admins”**.

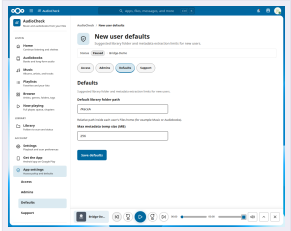
You cannot remove yourself without first adding another administrator (unless you are a system administrator).



11.3 Defaults

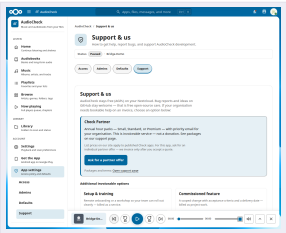
Field	Default	Effect
“Default library folder path”	/	Relative path in the Files home of new users
“Max metadata temp size (MB)”	**256**	allowed 16–2048

Save: **“Save defaults”**.



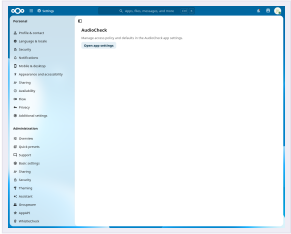
11.4 Support

The section **“Support”** shows notes and links for project support (not a policy form).



11.5 Nextcloud admin bridge

Under Nextcloud Administration an AudioCheck section appears with the link **“Open app settings”**, which leads into the in-app administration.



CHAPTER 12

Files, Dashboard and Get the App

12.1 Actions in Files

In the Nextcloud app *Files*, actions are available for audio files and folders:

- **“Play in AudioCheck”** — opens AudioCheck with the file,
- **“Play folder as album”** — loads the folder contents as a queue.

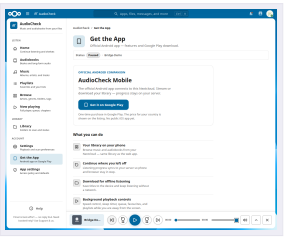
Prerequisite: the file is in an indexed context or readable for you; playback checks permissions live. Revoked shares stop playback.

12.2 Dashboard widget

The widget **“Continue listening”** shows resume suggestions and a button **“Open AudioCheck”**. It appears when you enable widgets on the Nextcloud dashboard.

12.3 Get the App

The page **“Get the App”** points to the optional Android companion app (Google Play) and privacy notes. The companion app is not covered by the step-by-step guides in this manual; the web app remains usable without a seat licence.



CHAPTER 13

Full paths by role

This chapter summarises what you need end to end in exactly one role.

13.1 Path: user

1. Sign in → open AudioCheck.
2. **“Library”**: add folder, content type, **“Scan now”**.
3. **“Settings”**: check resume, speed, listened threshold.
4. **“Music”** or **“Audiobooks”**: play.
5. Mini player or **“Now playing”**: speed, chapters, sleep timer.
6. **“Playlists”**: own lists and favourites.
7. **“Browse”**: facets.
8. **“Home”**: continue listening.
9. Optional: Files actions and dashboard widget.

13.2 Path: app administrator

Everything from the user path, plus:

1. **“App settings”** → **“Access”**: Open vs. Restricted, allowlists.
2. **“Admins”**: maintain app administrators.
3. **“Defaults”**: default folders and metadata limit.
4. **“Support”**: support notes.

13.3 Path: system administrator

Like app administrator, plus the Nextcloud admin bridge (**“Settings”** → Administration → AudioCheck).

13.4 Path: locked account

With active access restriction and no allowlist entry: only the page **“Access denied”** with **“Back to Nextcloud”** (Chapter 15).

CHAPTER 14

Errors and empty states

All messages come from the application (English UI or API). Do not invent your own diagnoses — in unclear cases note the exact message.

14.1 Common empty states

No folders *No folders yet. Add a folder to get started.* → Chapter 4.

No audio files Hints such as *No audio files found yet* / run a scan.

Nothing playing **“Nothing playing”** / *Nothing in playback right now.*

Folder without audio *No audio found in this folder.*

14.2 Scan and file access

Scan failed Status warns; try **“Scan now”** again.

File unavailable Permissions revoked, file deleted or outside the index. Check shares and the library.

14.3 Sorting

Sort failed *Could not sort playlist.* — the sort request did not reach the server or was rejected; the playlist keeps its previous order and the chip selection is rolled back. Try the mode again or reload the page.

Queue sort chips greyed out On **“Now playing”** the **“Sort queue”** chips are disabled while **“Shuffle”** is on (hint *Turn off shuffle to reorder the queue.*) and hidden entirely with fewer than two titles in the queue.

14.4 Load failed

Pages may report that Home or Settings could not be loaded. Reload the page; for lasting issues check Nextcloud status and the browser console (admin).

14.5 Policy conflict

When saving the app policy: the policy was changed elsewhere — reload and save again.

14.6 Session expired

When the Nextcloud session ends, the sign-in page appears. Sign in again; the queue is then restored from the server if it was saved.

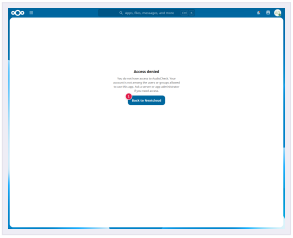
CHAPTER 15

Access denied

When access restriction is active and your account is on neither the user nor the group list (and you are not an app/system administrator), AudioCheck does not open the library but the lock page.

15.1 What you see

- Title: **“Access denied”**
- Text along the lines of: You do not have access to AudioCheck. Your account is not among the allowed users or groups…
- Button: **“Back to Nextcloud”**

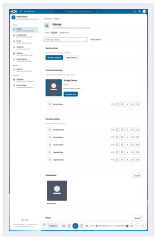


Marker 1: Back to Nextcloud.

15.2 What administrators do

1. As app admin open **“App settings”** → **“Access”**.
2. Either choose mode **“Open”** or add the account / group to the allowlist.
3. **“Save access”**.

Non-administrators who open **“App settings”** directly do not administer — they return to the normal app or see no admin nav item.



CHAPTER 16

Accessibility and keyboard

AudioCheck targets WCAG 2.1 AA basics (skip link, ARIA labels on the player, live regions). This is **not** a third-party certification.

16.1 Keyboard shortcuts (playback)

Key	Effect
Space or K	Play / Pause
M	Mute / unmute
← / →	Jump 30 seconds
Shift + ← / →	Previous / next title
↑ / ↓	Louder / quieter
[/]	Slower / faster
J / L	Previous / next chapter

Condition: no text field focused, no dialog open. The list is also under **“Settings”**.

16.2 Navigation

The mobile navigation bar can be opened with a toggle; Escape closes it. A skip link jumps to the main content.

CHAPTER 17

Frequently asked questions

Why do I see no titles? Library folders are missing or the scan has not run. Under **“Library”** check folders and use **“Scan now”**.

Why does FLAC not play? The server indexes FLAC; the browser must support the format. Try another browser or convert to MP3/M4A.

Do progress entries disappear? Progress is per account on the server. A different account or a deleted file explains missing entries.

Can the admin hear other people’s music? No. App admins only manage the policy; playback follows each account’s file permissions.

What is the Favourites playlist? It mirrors Files stars; it is not a freely renameable user playlist.

How do I sort a playlist? Open the playlist and pick a mode in the **“Sort playlist”** row — Chapter 8. Note that sorting rewrites the stored order of the list.

How do I sort the playback queue? On **“Now playing”**, use the **“Sort queue”** chips above the queue rows — Chapter 9. The playing title keeps playing; turn **“Shuffle”** off first.

Why is one audiobook shown as several collections? Without folder grouping the collections follow the album tags of your files; inconsistent tags split a book. Enable **“Group audiobooks by folder”** in the folder options of the library — Chapter 4.

Why does playback stop abruptly? Share revoked or file deleted — live permission check.

Is there a seat licence for the web app? Not in the shipped package. Companion app separately (Play Store).

Why are some navigation hints still English? Individual nav hints are not yet translated in all languages; the main labels (Home, Music, …) follow the UI language.

CHAPTER 18

Glossary

Library Folder roots chosen by the user that AudioCheck indexes.

Content type Assignment of a library folder to music, audiobook or automatic.

Scan Reading audio files and metadata into the app index.

Queue Ordered list of titles to play; stored server-side, max. 2000.

Mini player Persistent control bar at the bottom edge.

Now playing Full page with queue, chapters, speed and timer.

Continue listening Resume suggestions on Home and in the dashboard.

Facets Filter axes under Browse (artist, genre, …).

Collection Grouped unit under **“By book”** / **“Albums”** — built from album metadata or, with folder grouping enabled on the library, from the book folder.

Natural sort order Numbers inside names count as numbers, so *2* sorts before *10* (used for collections and playlist order).

Favourites Sync with Nextcloud Files stars.

Access restriction Optional allowlist for the app door.

App administrator May change app settings; system admins are always included.

Listened Marker that a title was largely heard (threshold configurable).

CHAPTER 19

Coverage catalogue

Aligned with the feature inventory (code stand AudioCheck 1.3.12). Everything listed is addressed in the manual; open points at the end.

19.1 Navigation and pages

- Home, Audiobooks, Music, Playlists (+ Favourites detail, per-playlist sort modes), Browse, Now playing, Library, Settings, Get the App, App settings (Access, Admins, Defaults, Support)

19.2 Roles

- User, app admin, system admin, locked account (Access denied)

19.3 Playback

- Mini player, Now Playing, Queue (+ live-queue sort chips), Resume, Speed, Chapters, Seek ±30 s, Shuffle/Repeat, start mode, Sleep timer, Favourites, Listened (manual/automatic)

19.4 Library / Scan

- Add/remove folder, content type, subfolders, group collections by folder, Scan now, depth 32, formats, background scan (mentioned)

19.5 Admin fields

- Open/Restricted, allowlists, app admins, default folders, maxMetaTempMb, Support section, policy conflict, NC admin bridge

19.6 Integration

- Files actions, dashboard widget, Get the App (companion briefly)

19.7 Errors / A11y / FAQ / Glossary

- Empty states, file unavailable, session, keyboard shortcuts, FAQ, glossary

19.8 Open points / limits of this manual

- OCC commands (`audiocheck:scan`, upgrade backup) only mentioned, no server-admin runbooks.
- Android companion: reference only, no full mobile handbook.
- Individual nav hints still English in the UI — documented as a known UI detail.
- Screenshots of Files actions and the dashboard widget depend on enabled widgets / visible file context menus; described in text, possibly without a dedicated screenshot if the capture environment does not expose them.

About Software by Design

Software by Design builds Nextcloud apps for organisations that want to host their own data — from time tracking and projects to inventory, fleet management and customer relations. Every app runs entirely on your Nextcloud instance; the web interfaces are free (AGPL).

Company

- **Website:** https://nextcloud.software-by-design.de/
- **Partner & quotes:** mailto:info@software-by-design.de
- **Report a bug / suggest an improvement:** mailto:dev@software-by-design.de

Support & how to contribute

AudioCheck remains free on your Nextcloud (AGPL). Bug reports and sensible ideas via GitHub or email are part of open-source maintenance — without a guaranteed response time.

In the app

Under **“Settings”** → **“Help & support”** (navigation chip may still read **“Support us”**) you find the same options as on our website: partner quote, onboarding, commissioned feature and voluntary support.

Check Partner (invoiceable)

If your organisation needs predictable help with an invoice — setup, hour packages, prioritised email — choose **“Check Partner”**. That is a professional service with quote and invoice, not a donation.

- Packages and terms on the support page: https://nextcloud.software-by-design.de/en/support/
- Request a partner quote: mailto:info@software-by-design.de?subject=Partner%20inquiry

Other invoiceable options

- **Onboarding & training** — remote setup or workshop for your team.
- **Commissioned feature** — scoped change with acceptance criteria and delivery date.
- **Official mobile & terminal licences** — where offered for AudioCheck; named seats with invoice.

GitHub Sponsors (voluntary)

Voluntary support without an invoice SLA — appreciated, but optional:
https://github.com/sponsors/aSoftwareByDesignRepository

Legal note

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