



Software by Design

Nextcloud apps

Bestände · Lagerorte · Klare Buchungen

InventoryCheck

User manual

End-user documentation for the web app

Artikel, Lagerorte, Buchungen und Inventur — Schritt für Schritt.

App version

1.3.8

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English

Date

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Introduction

InventoryCheck is a Nextcloud app for stock, locations and auditable movements on your own instance. You manage items with SKU and scan code, post receive, issue, transfer and adjust as an immutable history, detect low stock early and run stocktake campaigns from create through count to close.

The web interface is free (AGPL). The optional companion app requires a separate mobile licence and is outside the scope of this manual — licence management in Settings is covered.

Audience

- Staff in the **field** (issue, transfer, count stocktake lines),
- Staff in the **office** / warehouse (master data, receive, adjust, run stocktake, import/export),
- **Administrators** who control access, office assignment, policies and mobile licences.

What you need

- A Nextcloud account with access to InventoryCheck,
- a current browser with JavaScript,
- for Settings and licence: app administrator rights (or Nextcloud system administration).

How to read this manual

- **Role matrix:** Chapter 1 — who can do what.
- **Field:** Chapters 2 to 6, plus errors/FAQ; counting in Chapter 7.
- **Office:** additionally maintain items/locations, receive/adjust, import/export, run stocktake.
- **Administrators:** additionally Settings (Chapter 9) and access denied.
- **Full reading paths by role:** Chapter 10.

App version for this manual

InventoryCheck **1.3.8** (commit 0c35c08), as of 21 August 2026, language English.

Roles and permissions

InventoryCheck has no separate user accounts. Who may run which action follows from Nextcloud administration, app administrators, office assignment and optional access restriction.

1.1 Roles at a glance

Administrator Nextcloud system administrator or listed as app administrator under **Settings** → **Access**. Full access including Settings and licence. The sidebar shows the role **Administrator**.

Office Listed under Settings → **Office** as a user or group member (or Administrator). Master data, receive, adjust, run stocktake, import/export. Sidebar role: **Office**.

Field Anyone with app access who is not Office or Administrator. Read items and locations, issue, transfer; set stocktake counts (see Chapter 7). Role: **Field**.

Access restriction Optional under **Access**: only allowlisted users and groups may open the app. Accounts not on the list see **Access denied** (Chapter 12). System and app administrators remain allowed.

1.2 Matrix: Who may do what?

Function	Admin	Office	Field
Open app	yes*	yes*	yes*
Read items / locations	yes	yes	yes [†]
Create / edit / deactivate master data	yes	yes	no
Receive stock	yes	yes	no
Adjust stock	yes	yes	no
Issue stock	yes	yes	yes [†]
Transfer	yes	yes	yes [†]
Create / close stocktake	yes	yes	no
Count stocktake	yes	yes	yes [†]
Import / Export	yes	yes	no
Settings	yes	no	no
See supplier note / price	yes	yes	no

* With access restriction enabled: only with allowlist grant or as administrator.

[†] When location access is on: only for granted locations. Denial looks like “unknown” (no separate “blocked” message).

1.3 Location access (ACL)

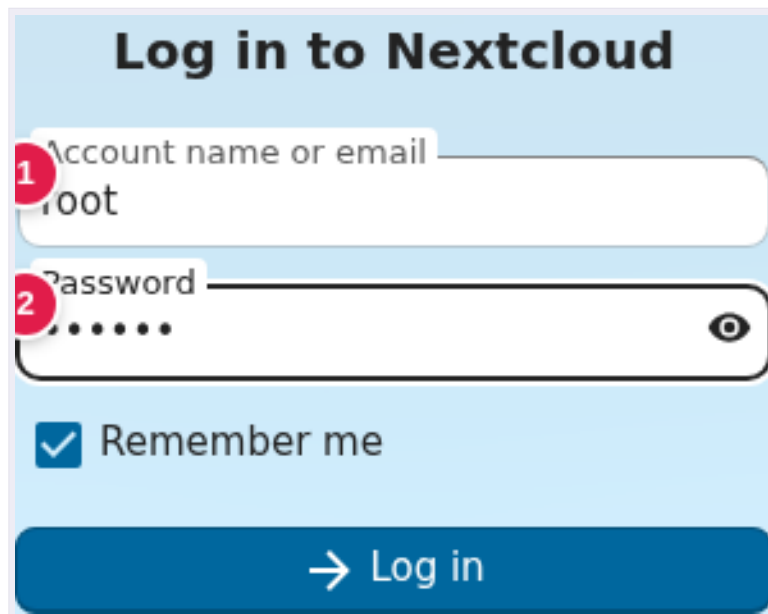
Under **Settings** → **Locations** (sub-page *Location access*) you can restrict Field users to granted locations. Office and administrators still see all locations.

If the restriction is active and a location is not granted, movements and stocktake for that location behave as if it did not exist (no hit / unknown) — not as an explicit lock message. Details: Chapter 9.

Getting started

2.1 Sign in and open the app

1. Open your Nextcloud address in the browser.
2. Sign in with username and password.
3. Open **InventoryCheck** from the app menu (or via the direct app URL).

A screenshot of the Nextcloud login interface. The title "Log in to Nextcloud" is at the top. Below it are two input fields: "Account name or email" with a red circle and number "1" next to it, containing the text "root", and "Password" with a red circle and number "2" next to it, containing dots. To the right of the password field is an eye icon. Below the fields is a checkbox labeled "Remember me" which is checked. At the bottom is a blue button with a white arrow and the text "Log in".

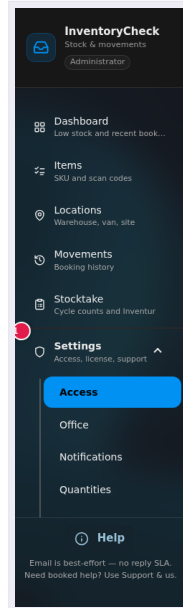
Nextcloud sign-in before opening the app.

Without an allowlist grant when access restriction is on, you see **Access denied** — Chapter 12.

2.2 Initial setup for administrators

After installation, as administrator first clarify office assignment and optionally access:

1. **Settings** → **Office**: assign office users and office groups. With no entries, only administrators are "Office".
2. Optional **Access**: enable access restriction only when at least one user or group is allowlisted.
3. Optionally review policies, notifications and connections (Chapter 9).
4. Master data: create at least one **location** and one **item** (Chapters 5, 4).
5. Post a first **Receive stock** so stock becomes visible (Chapter 6).

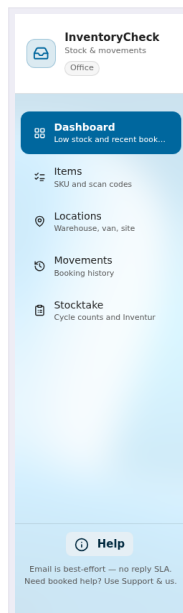


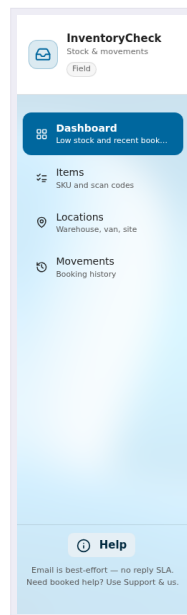
2.3 Navigation by role

Administrator **Dashboard**, **Items**, **Locations**, **Movements**, **Stocktake**, then **Settings** with sub-pages.

Office The same work areas without **Settings**.

Field **Dashboard**, **Items**, **Locations**, **Movements**. The **Stocktake** menu entry is missing in the sidebar (FAQ Chapter 14).





2.4 First movement — short overview

1. As Office: on the **Dashboard** choose **Receive stock** (or under **Movements**).
 2. Pick item and location (or enter a scan code), confirm quantity.
 3. Under **Movements** or **Recent movements** on the dashboard the entry appears.
 4. Field typically posts **Issue stock** from a van or shelf.
- Details: Chapter 6. Role matrix: Chapter 1.

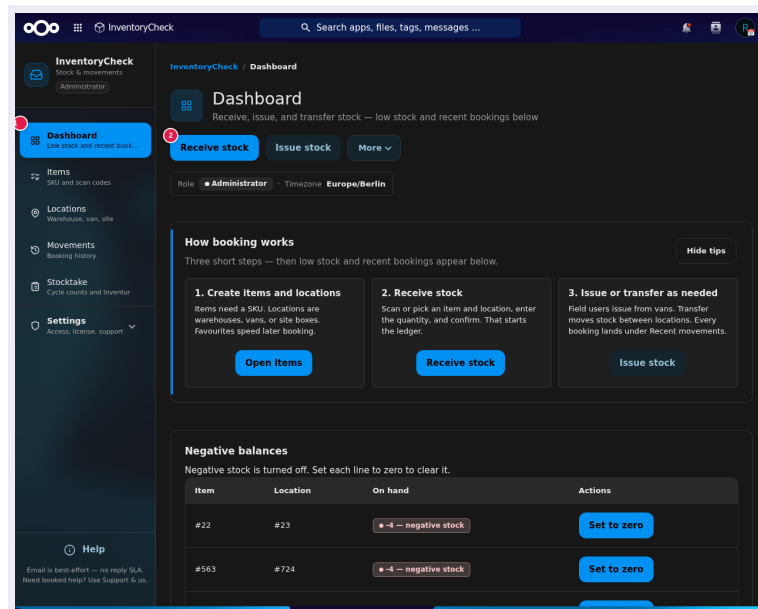
CHAPTER 3

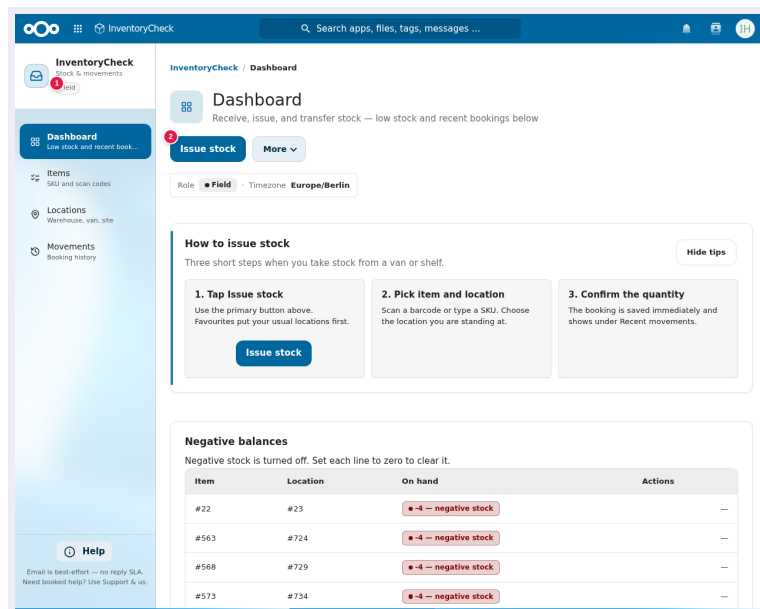
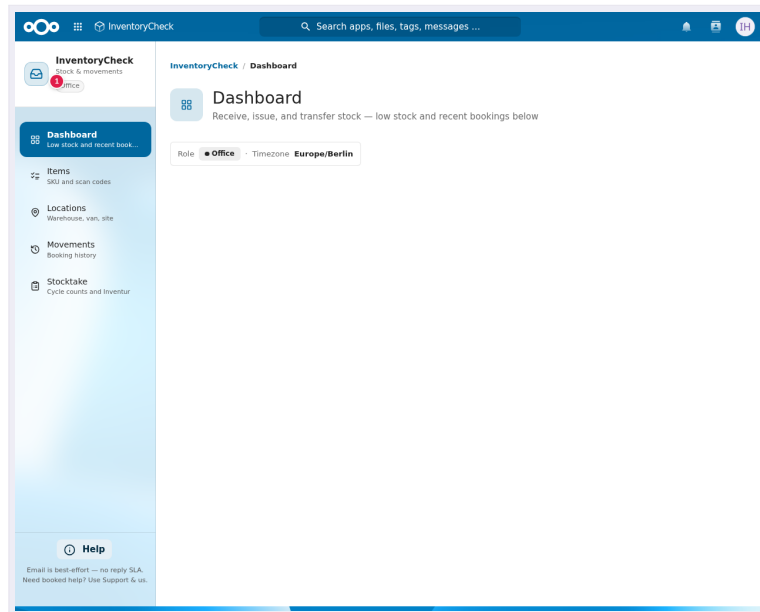
Dashboard

The **Dashboard** is the start page after opening the app. It shows concise stock and movement information plus role-dependent quick actions.

3.1 What you see

- **Low stock** — active items whose on-hand quantity is below reorder level.
- **Recent movements** — latest receive, issue, transfer and adjust entries.
- Primary action by role: Office/Admin more often **Receive stock**, Field more often **Issue stock**.





3.2 Tips (how-to)

At the top of the dashboard a short guide may appear (e.g. receive for Office, issue for Field). With **Hide tips** you dismiss the card permanently for your account. Tips do not change data.

3.3 Follow-on actions

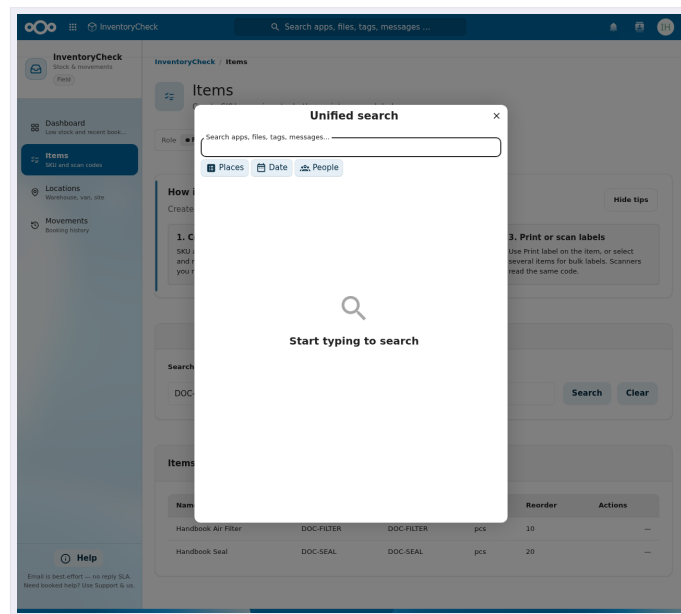
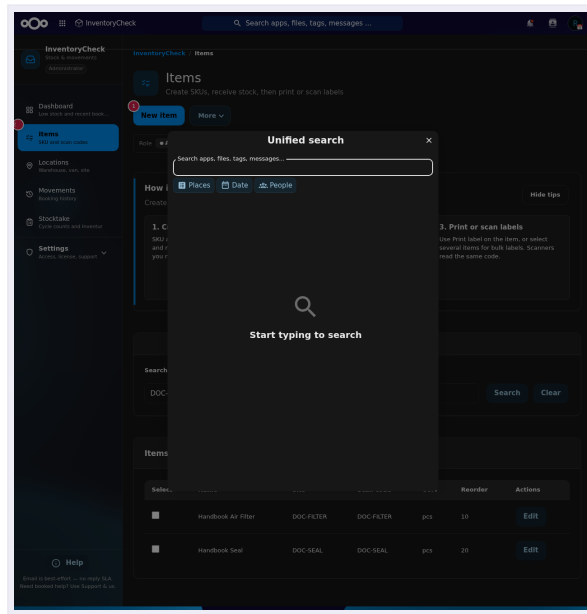
From the dashboard you typically reach:

- **Receive stock / Issue stock** (dialogs, Chapter 6),
- item and location lists,
- for Office: stocktake and adjust via navigation or **More**.

CHAPTER 4

Items

Under **Items** you manage master data with SKU and scan code. All roles may read (possibly ACL-filtered balances by location); create, edit and deactivate only Office and Administrator.



4.1 List and search

The list shows active and — depending on filters — inactive items. Search by SKU, scan code or name. Empty state: *“No items yet”*.

4.2 New item

Button **New item**. Required in practice: **SKU** and **Name**. Under **More item options**:

Scan code (optional) Barcode/QR for scanning; must be unique.

Unit Default pcs when empty.

Reorder level Threshold for warnings and reorder export.

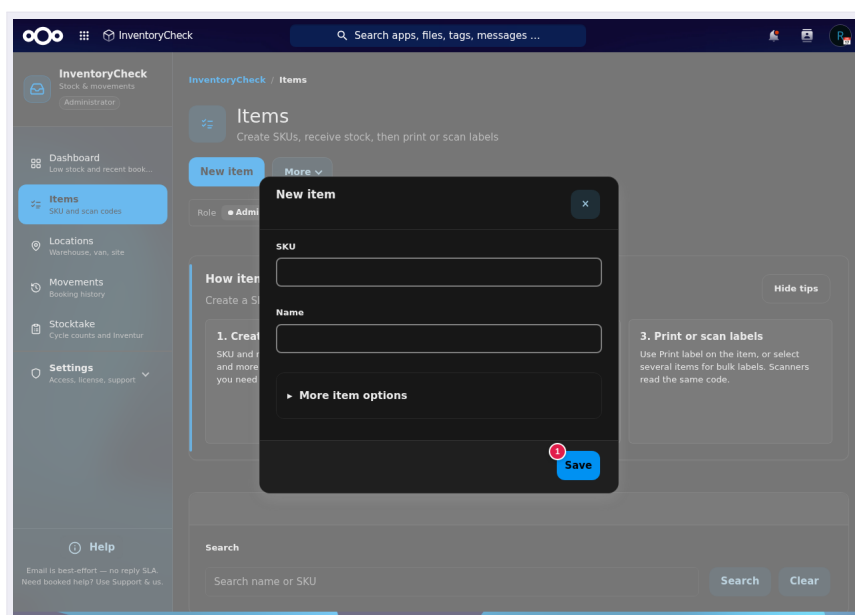
Target stock (optional) Desired fill quantity (among others for reorder export).

Default location (optional) Suggestion when posting.

Tracking mode No lot/serial tracking, Lot/batch tracking or Serial number tracking.

Supplier note (optional) visible to Office/Admin only.

Last price in cents (optional) visible to Office/Admin only.



Dialog **New item**.

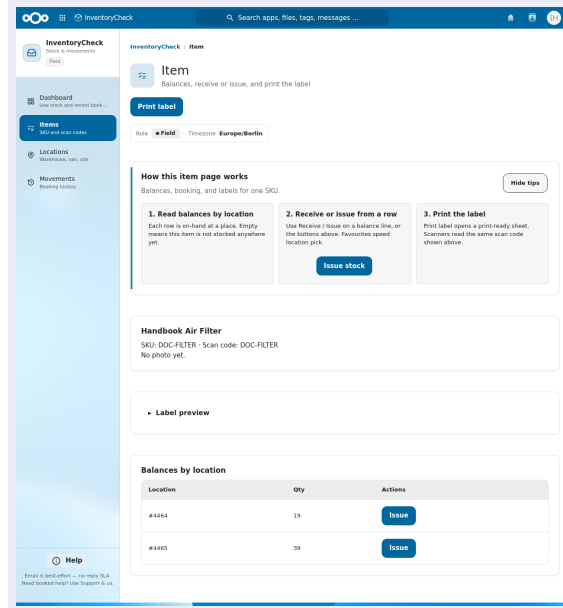
Note: A free-text description is supported via CSV import/export; the **New item** dialog in version 1.3.8 has no description field.

4.3 Edit, Active, photo

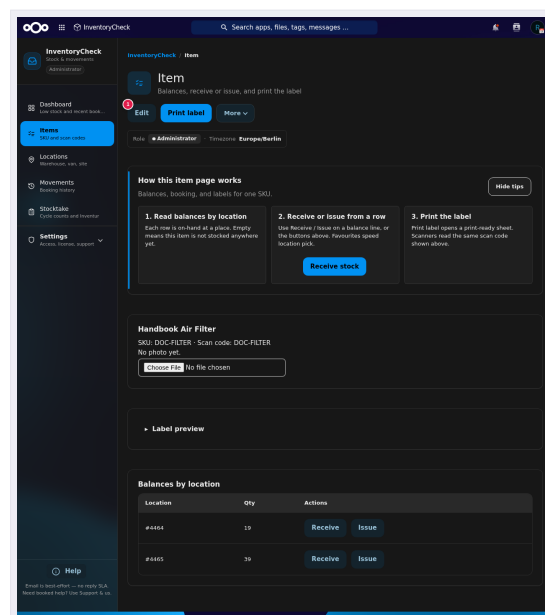
- **Edit item** — same fields; note that changed codes do not update already printed labels.
- **Active** — deactivate instead of delete once movement history exists. Deactivate fails when stock remains, open stocktakes exist, or (when switching to lot/serial) non-zero stock.
- **Upload photo** — Office/Admin; JPEG/PNG/WebP, max. 2 MB. All roles may view existing photos.

4.4 What Field does not see

Supplier note and **Last price** are hidden server-side for non-Office users. On the detail page they appear only for Office/Admin.



4.5 Detail page

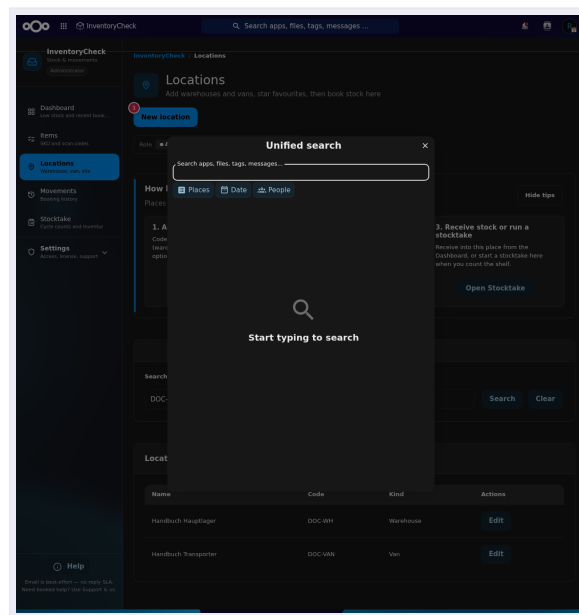


Shows balances per location and quick actions (receive/issue/transfer/adjust by role), **Print label**, and photo if present.

CHAPTER 5

Locations

Under **Locations** you create physical or logical places (warehouse, shelf, van, site). CRUD only Office/Admin; all roles read (Field maybe only granted locations).



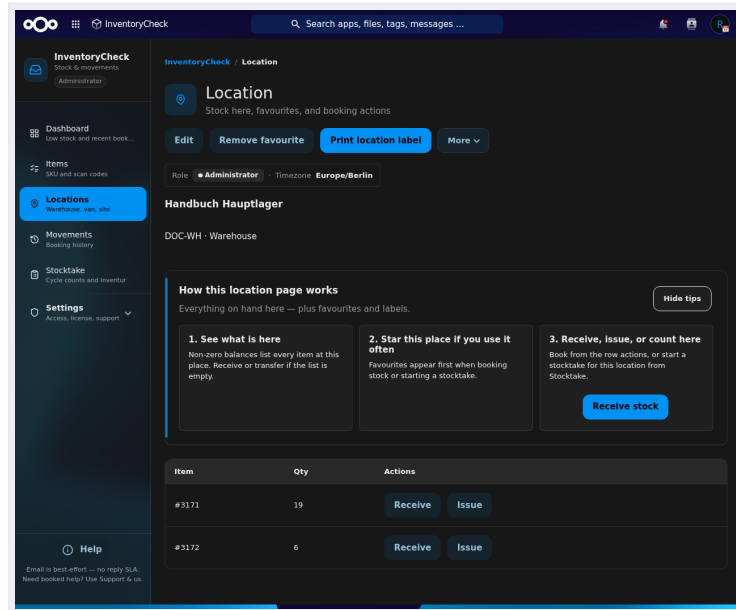
5.1 New location

New location: at least **Code** and **Name**. Under further options:

Kind Warehouse, Shelf, Van, Site, Other.

Notes free text (when offered in the form).

Active inactive locations are unavailable for new movements.



5.2 Favourites

Per user at most **20** favourite locations. Favourites appear first when posting and when starting a stocktake. Over the limit: *“You already have the maximum number of favourite locations.”*

5.3 Deactivate

Deactivate (instead of delete when history exists) is blocked when:

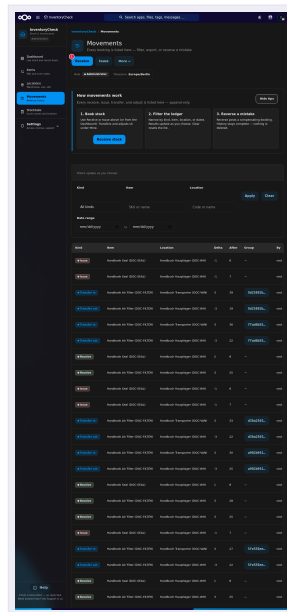
- stock remains at the location,
- movement history requires deactivate instead of delete,
- an open stocktake runs for the location.

Typical messages: stock must first be zero, or close the stocktake first — see Chapter 11.

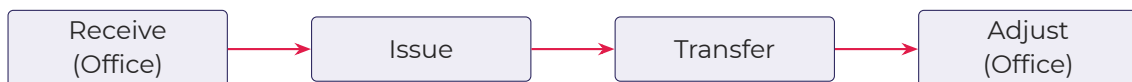
CHAPTER 6

Movements

Every stock change creates an immutable entry under **Movements**. There is no later overwrite: you correct mistakes with **Cancel** (counter-movement) or a new adjust.



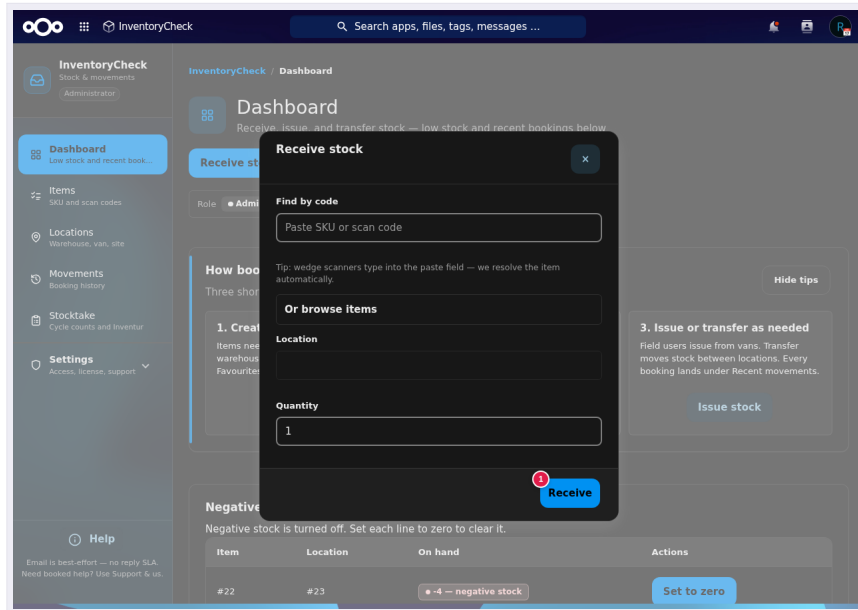
6.1 Movement types at a glance



*Transfer = issue at source
+ receive at destination (one group)*

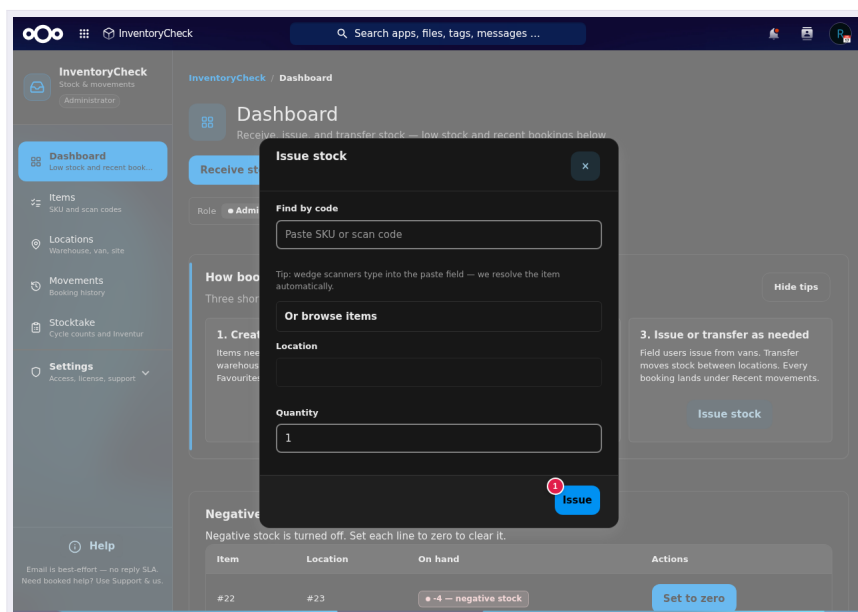
6.2 Receive stock

Office/Admin only. Button **Receive stock**. Pick item and location (or **Find by code**), confirm quantity. Optional lot/serial when tracking mode requires it.



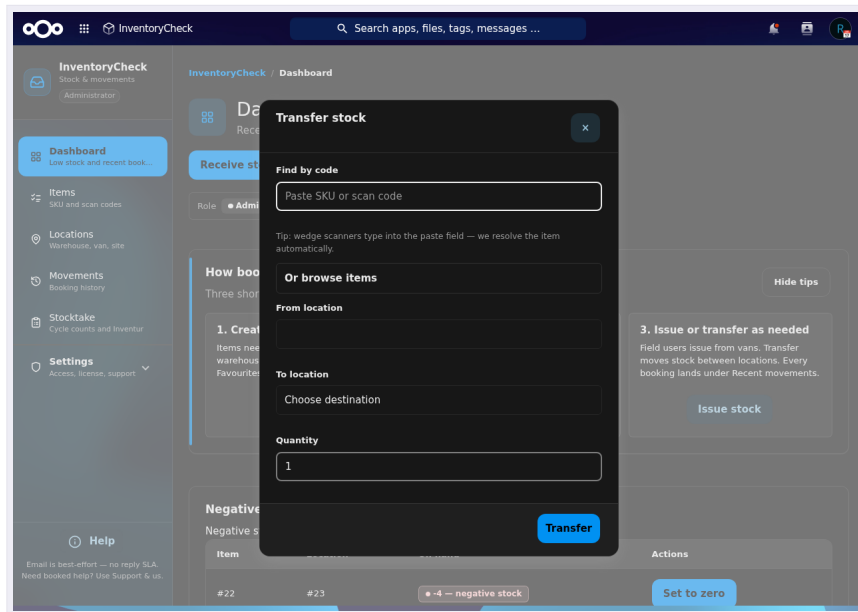
6.3 Issue stock

All roles with access to the location. **Issue stock** — reduce stock. With insufficient stock and negative stock disabled: error (below).



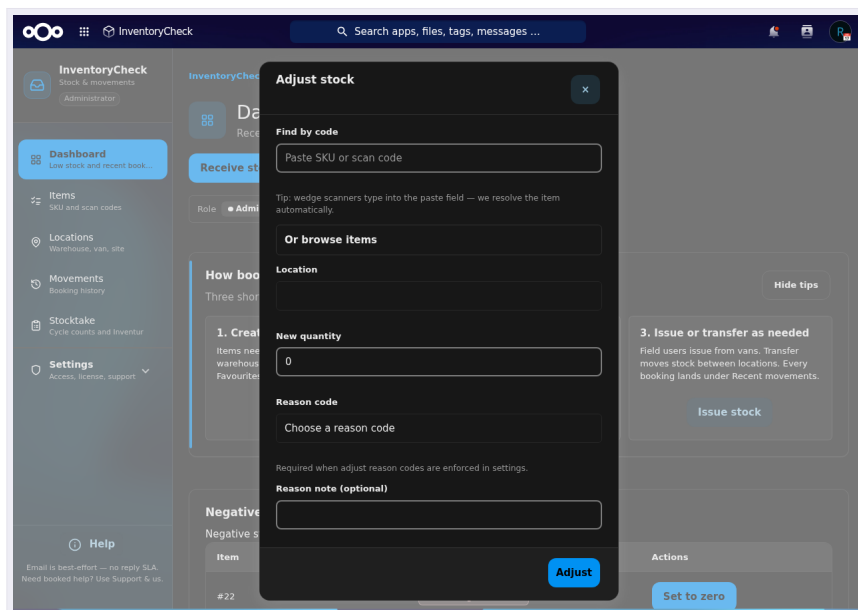
6.4 Transfer stock

Transfer stock: from source to destination location. Technically two chained movements (issue at source, receive at destination) with a shared transfer group. Source and destination must differ.



6.5 Adjust stock

Office/Admin only. **Adjust stock**: in the dialog you set the **New quantity** (*set* mode). Counter-movements via **Cancel** use delta mode. If under **Policies Require a reason code for every stock adjustment** is on (default on new installs), pick a **Reason code**.



6.6 Cancel / counter-movement

Under **Movements: Cancel** creates a balancing movement. History stays complete — nothing is deleted. In-app note: *“Cancel posts a counter-movement. History stays complete — nothing is deleted.”*

6.7 Not enough stock / negative stock

- Default: negative stock off (**Allow negative stock** under **Office**).

- Then for oversized take: *“Not enough stock at this location.”* or with available quantity.
- If negative stock is allowed, on-hand may go below zero.

6.8 Scan (web and concept)

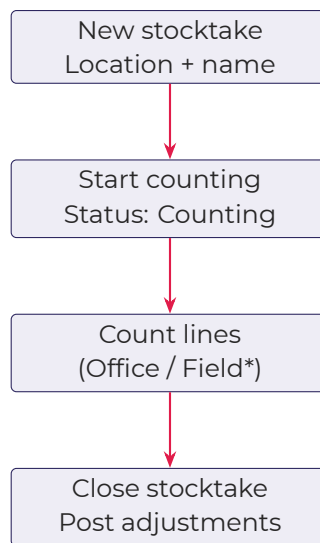
In movement dialogs: field **Find by code** — wedge scanner or manual SKU/scan code. No match: *“No active item matches this code.”* The optional companion/scan app uses the same logic; this manual does not describe mobile UI.

CHAPTER 7

Stocktake

A stocktake (cycle count) compares system stock with a physical count at one location. After closing, the app posts adjustments (*set*) so stock matches the shelf.

7.1 Flow

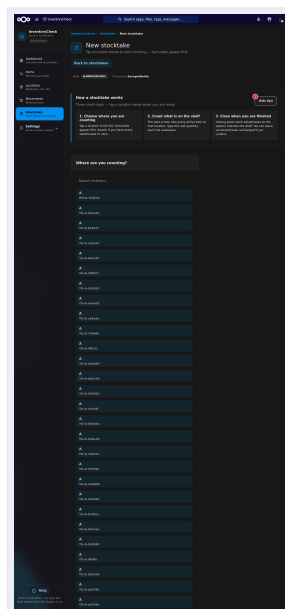
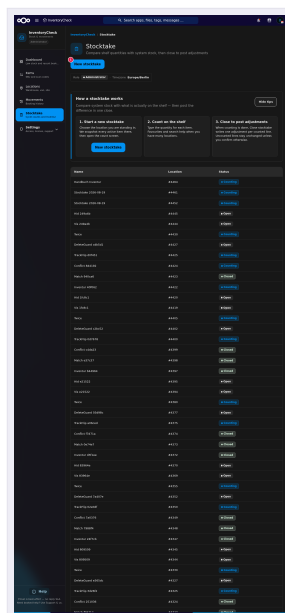


* Create, start and close: Office/Admin only. Set counts: any app user with location access (API; companion). The **Stocktake** menu entry appears in web navigation only for Office/Admin — see FAQ.

7.2 New stocktake (Office)

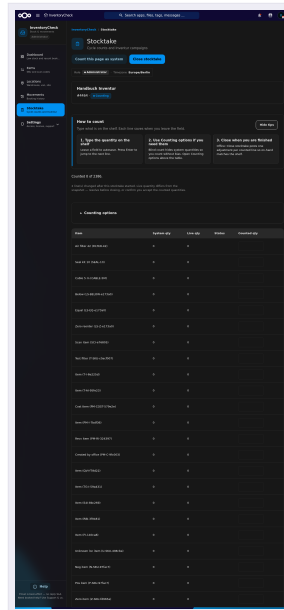
Path: **Stocktake** or page /stocktake/create (**New stocktake**).

1. Pick location (favourites first).
2. Give a name (date suggestion).
3. Creating starts counting (status becomes **Counting**).



7.3 Counting

On the campaign page: enter counted quantities (autosave on leaving the field). Optional under count options: **Blind count — hide system quantities.**



7.4 Close stocktake

Close stocktake posts an adjustment to the counted quantity for each counted line. Options when counting is incomplete:

- count all lines, or
- deliberately leave uncounted lines unchanged (**Close and leave uncounted** / confirm **Close anyway and leave uncounted items unchanged**).

7.5 Limits

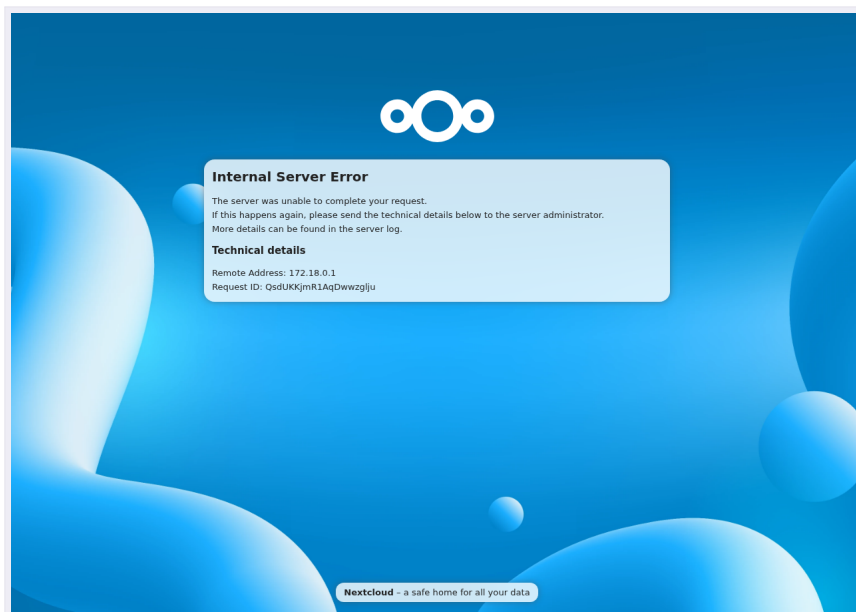
- Items with lot or serial tracking are excluded from stocktake.
- Too many active items: campaign ceiling — message to shrink catalogue or split stocktake.
- Conflicts when stock changed after campaign start: review or confirm before close.

CHAPTER 8

Labels, import and export

8.1 Print label

On item and location detail: **Print label**. In lists: select several entries and **Print labels** (bulk labels, limited IDs). A print sheet opens in the browser.



8.2 Export CSV

Office/Admin export under **Movements** or related actions. Export kinds (`kind`):

`items` Item master data

`locations` Locations

`balances` Stock per item/location

`movements` Movement history

`movements_datev` DATEV-like quantity CSV (**Export DATEV-like CSV**)

`reorder` Reorder suggestions (**Export reorder CSV**)

`variance` Variance/adjust evaluation (**Export variance CSV**)

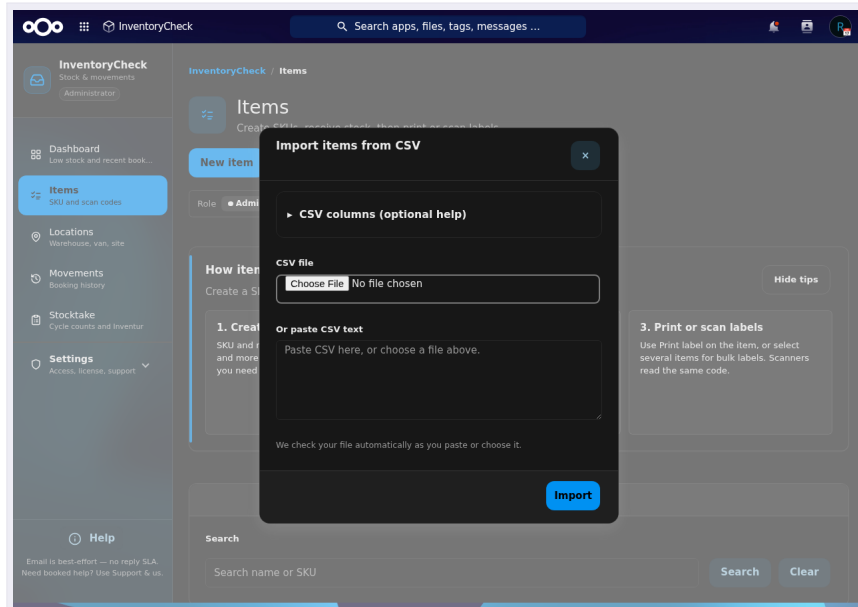
Column headers in exports follow the UI language. English examples: SKU, scan code, name, description, unit, reorder level, active, supplier, last price cents, location code, kind, notes, quantity, ...

8.3 Import CSV

Import CSV (Office/Admin). In-app note:

“Columns: sku, scan_code, name, description, uom, reorder_level, active, supplier_note, last_price_minor, opening_location_code, opening_qty. Localised headers also work.”

Accepted German header aliases among others: Artikelnummer, Scancode, Bezeichnung, Beschreibung, Einheit, Mindestbestand, Aktiv, Lieferant / Lieferantennotiz, Letzter_Preis_Cent, Lagerort / Anfangsbestand.



Separator semicolon or comma; UTF-8. Duplicate or colliding codes are rejected.

CHAPTER 9

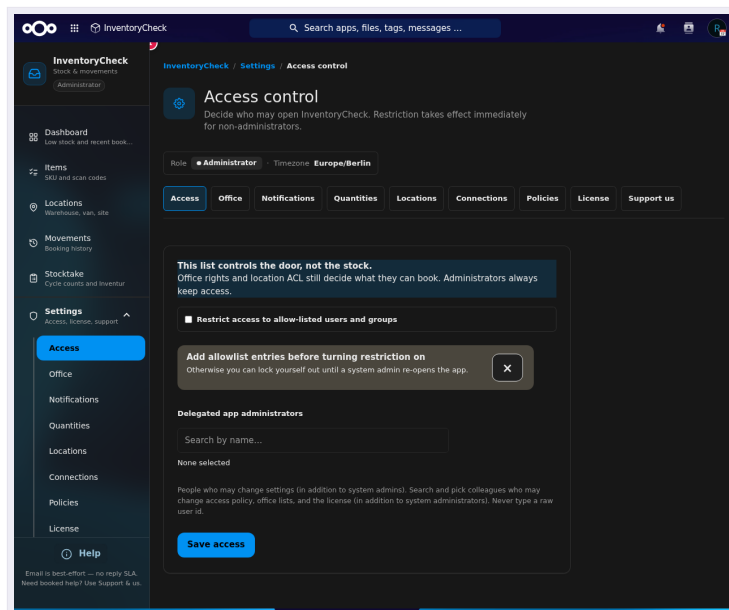
Settings

Administrator only (Nextcloud system admin or app admin). Sub-pages in the sidebar; nav short labels may be shorter than the page title.

9.1 Access

Nav: **Access** — page title **Access control**.

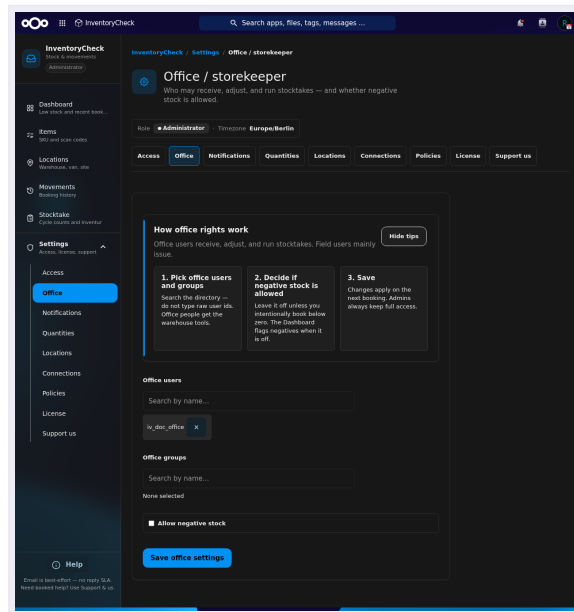
- **Restrict access to allowlisted users and groups** — default: off. When on: allowlist + admins only.
- **Allowed users / Allowed groups** — fill before enabling (fail closed).
- **Delegated app administrators** — only Nextcloud system admins change this list. App admins (L1) may write Access/Office/Licence etc.; the admin list itself stays L0.



9.2 Office

Nav: **Office** — title **Office / storekeeper**.

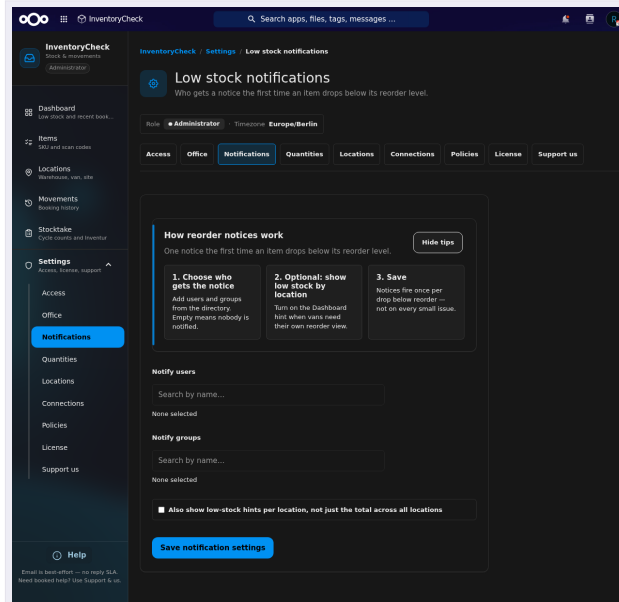
- **Office users / Office groups** — who may control master data, receive, adjust and stocktake.
- **Allow negative stock** — default: off.



9.3 Notifications

Nav: **Notifications** — title **Reorder-level notifications**.

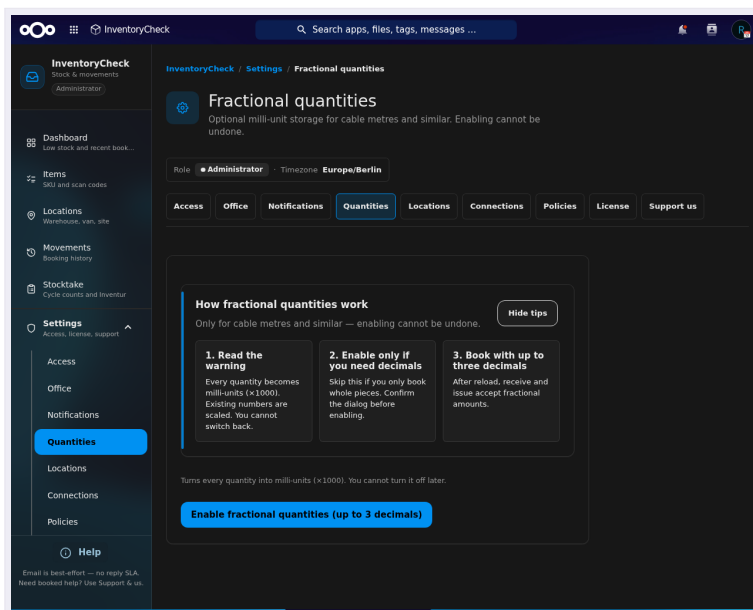
- **Users to notify / Groups to notify.**
- Per-location hint: **Also show reorder hints per location, not only the total across all locations** — default: off.



9.4 Quantities

Nav: **Quantities** — title **Fractional quantities**.

- **Enable fractional quantities (up to 3 decimal places)** — stores milli-units ($\times 1000$).
- Once enabled: **not reversible**. Heed the UI warning.

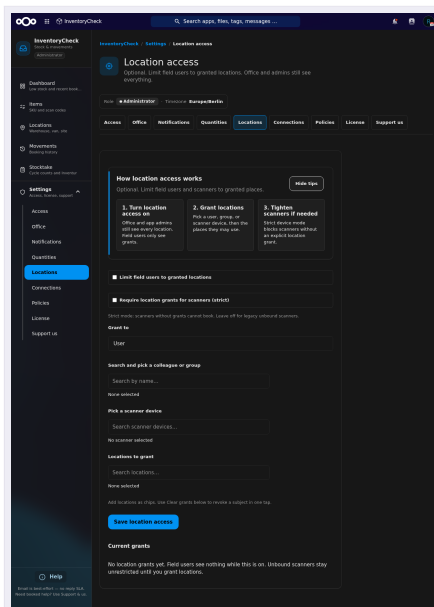


9.5 Location access

Nav short label: **Locations** (sub-page; not the main menu). Title: **Location access**.

- Restriction: **Restrict field users to granted locations**.
- Grants user/group/scanner device ↔ locations.
- **Require location grants for scanners (strict)** — unbound scanners without grant see nothing.

Office and admins still see all locations. Denial for Field looks like “unknown”.



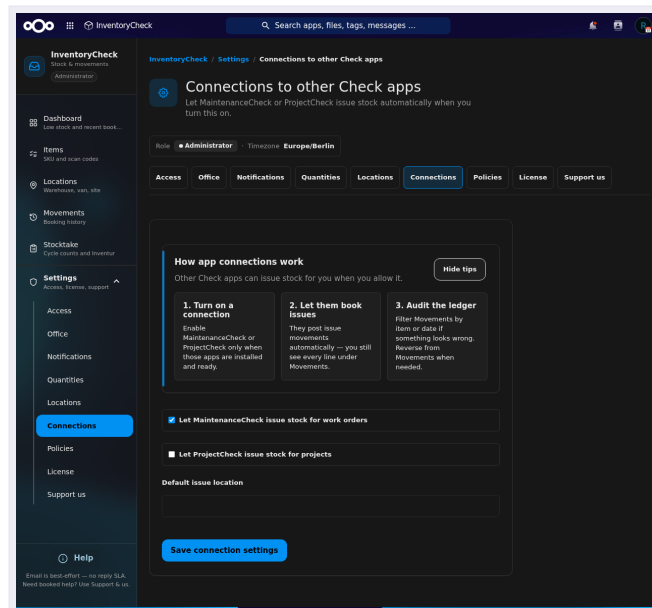
9.6 Connections

Nav: **Connections** — title **Connections to other Check apps**.

- MaintenanceCheck may issue stock for work orders (only if that app is installed).

- ProjectCheck may issue stock for projects (only if that app is installed).
- Default location for such automatic issues.

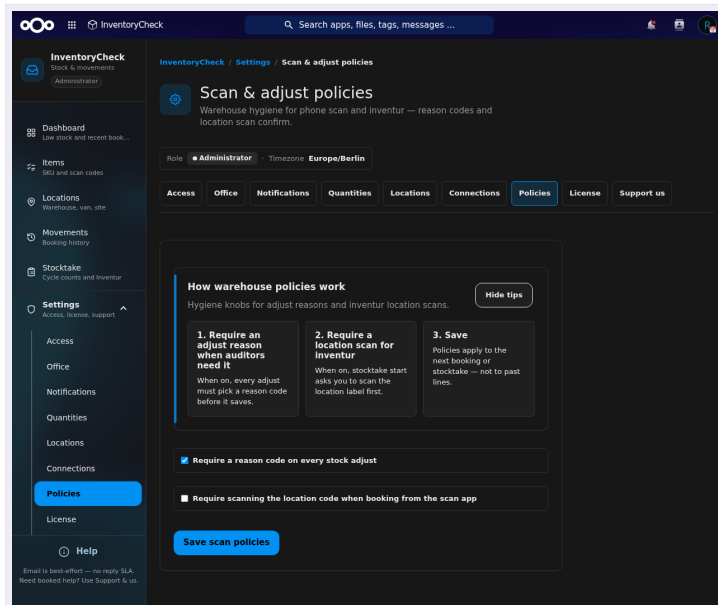
Default: switches off — nothing changes until you enable them.



9.7 Policies

Nav: **Policies** — title **Scan and adjust rules**.

- **Require a reason code for every stock adjustment** — on by default for new installs.
- **Require scanning the location code when posting in the scan app** — default: off (affects scan/stocktake location confirmation).

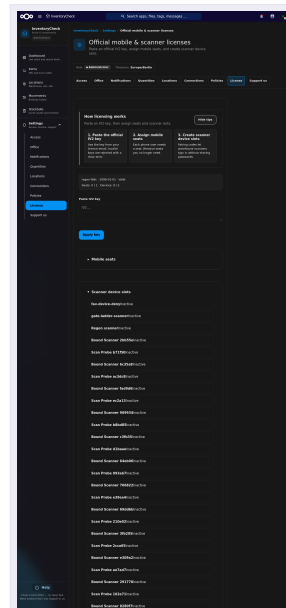


9.8 Licence

Nav short label often remains English as **License** (page title: **Official mobile and scanner licences**). Web management only:

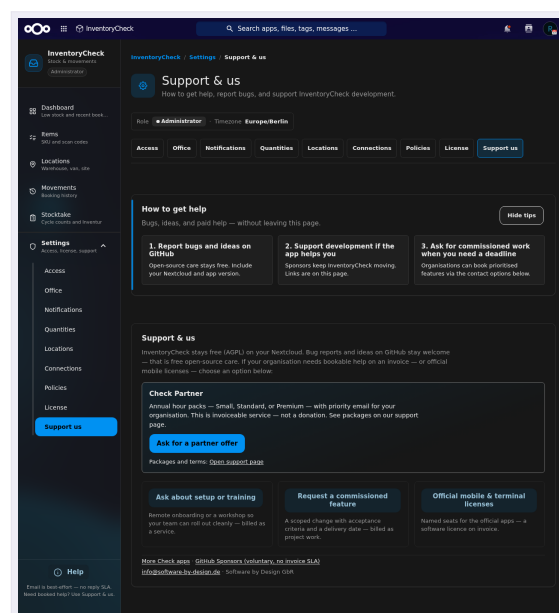
- Paste an official **IV2** key,
- assign mobile seats,
- manage scanner device slots and pairing codes.

The web app remains usable without a mobile licence. Companion UI is outside this manual.



9.9 Help & support

Nav may appear as **Support us**; page title **Help & support**. Links to support site, report a problem, sponsoring — no warehouse functions.



Paths by role

Short reading orders — details in the linked chapters.

10.1 Field

1. Roles and limits: Chapter 1.
2. Entry and navigation: Chapter 2.
3. Dashboard and issue: Chapters 3, 6.
4. Read items and locations: Chapters 4, 5.
5. Count stocktake (without menu entry): Chapter 7, FAQ 14.
6. Errors and access denied: Chapters 11, 12.

10.2 Office

1. Roles: Chapter 1; entry: Chapter 2.
2. Master data: Chapters 4, 5.
3. Receive, transfer, adjust: Chapter 6.
4. Run stocktake: Chapter 7.
5. Labels, import, export: Chapter 8.
6. Dashboard and FAQ: Chapters 3, 14.

10.3 Administrator

1. As Office, plus **Settings**: Chapter 9.
2. Access restriction and **Access denied**: Chapters 1, 12.
3. Licence (IV2), seats, devices: Chapter 9.
4. Accessibility and glossary: Chapters 13, 15.
5. Coverage checklist: Chapter 16.

Errors and messages

Common English messages (app wording) and typical cause.

11.1 Permission and access

“You do not have permission for this action.” Role is insufficient (e.g. Field tries receive or adjust).

“You are not allowed to use InventoryCheck right now.” / “You are not allowed to use InventoryCheck right now.” App access denied (general).

Access denied Page when access restriction is on without allowlist — Chapter 12.

“Your organisation restricts access to InventoryCheck. You are not on the allowlist.” Allowlist hint on the denied page.

11.2 Quantities and stock

“The quantity is invalid.” Invalid or no-op quantity (e.g. adjust with no change).

“Not enough stock at this location.” Issue/transfer without enough stock (negative stock off).

“The resulting stock would be outside the allowed range.” Result outside the allowed span.

11.3 Codes and master data

“This code is already in use.” SKU, scan code or location code collides.

“No active item matches this code.” Scan/search with no hit.

“The code format is invalid. Use only letters, digits and . _ / -.” Invalid characters in the code.

“Please check the highlighted fields.” Validation: required fields or field codes in the response.

11.4 Empty lists

- **“No items yet” / “No items match these filters”**
- **“No locations yet” / “No locations match these filters”**
- **“No movements yet” / “No movements match these filters”**
- **“No stocktakes yet”**

11.5 Further conflicts (selection)

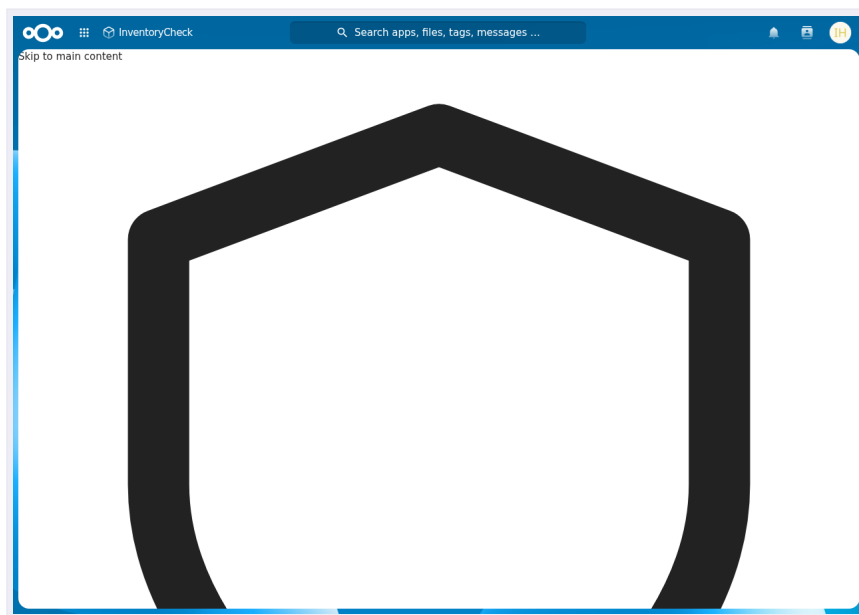
- Stock or open stocktake blocks deactivate.

- *“Transfer source and destination must be different.”*
- *“Only office users and app admins can start a stocktake.”*

Full lists of all server codes are not needed day to day — if it repeats, inform an administrator or support.

Access denied

When under **Settings** → **Access** the access restriction is on and your account is neither on the allowlist nor an administrator, InventoryCheck opens **Access denied** instead of normal app navigation.



12.1 What the page says

Typically:

- “Your organisation restricts access to InventoryCheck. You are not on the allowlist.”
- Hint: “Ask a Nextcloud or InventoryCheck administrator to add you under Settings → Access.”

There is a skip link to the main content and a way back to the Nextcloud start page. App business data is not reachable from here.

12.2 What administrators do

1. Open **Settings** → **Access**.
2. Add the user or group to the allowlist or turn the restriction off.
3. Save; have the person reload the page.

Without entries in both lists the restriction cannot usefully be enabled (save is rejected).

Accessibility

InventoryCheck aims for WCAG 2.1 AA in the web UI (contrast, keyboard, semantics). There are no app-wide productivity shortcuts such as “Ctrl+S”.

13.1 Skip links

At the start of each app page:

- **Skip to app navigation**
- **Skip to main content**

On **Access denied**: skip link to the denied main area.

13.2 Landmarks and language

- Navigation with `role="navigation"` and current page (`aria-current`).
- Main content `<main id="iv-main-content">`.
- Document/page language via the `lang` attribute (English UI for locale `en`).

13.3 Live regions

Status and error areas use `aria-live` (polite or assertive), toast region and empty states with `role="status"`. Stocktake progress: `role="progressbar"` with current count.

13.4 Keyboard and focus

- Operation via Tab/Enter; visible focus (`:focus-visible`).
- Dialogs and forms: errors on marked fields; touch targets at least about 44 px.
- `prefers-reduced-motion` and high contrast are considered in the styles.

Do not document invented shortcuts — save and post go through visible buttons.

Frequently asked questions (FAQ)

Why can I not receive stock as Field? **Receive stock** and **Adjust stock** are Office/Admin rights. Field posts issue and transfer (Chapter 1).

Why is Stocktake missing from my navigation? The menu entry appears only for Office and Administrator. Create and close are Office tasks. Setting counts is for users with location access; without the menu entry you need the campaign link or the companion app (Chapter 7).

Why can I not turn fractional quantities off again? **Enable fractional quantities** converts storage to milli-units and is one-way (Chapter 9).

Why is there no edit for a movement? The journal is append-only. Errors: **Cancel** (counter-movement) or a new adjust (Chapter 6).

Why do I not see supplier note and price? Fields are hidden for Field; only Office/Admin see them.

Why does a location look “unknown” although it exists? With location access on and no grant for your user — ACL denial looks like not present.

Why does issue fail with “Not enough stock”? Negative stock is off by default. Office can set **Allow negative stock** under **Office** or first clarify receive/transfer.

Why does adjust require a reason code? Policy **Require a reason code for every stock adjustment** (on for new installs).

Why can a location not be deactivated? Still stock, movement history (then only deactivate instead of delete) or open stocktake.

Why are lot/serial items not in stocktake? Campaigns exclude trackMode lot/serial; counting applies to items without lot/serial tracking.

Do I need a licence for the web app? No. IV2 licence covers mobile seats and scanner devices (Chapter 9).

Why are some settings entries English? Nav short labels **License** and **Support us** may stay untranslated; page titles are localised (**Official mobile and scanner licences, Help & support**).

Glossary

SKU Unique item number (**SKU**) in the catalogue.

Scan code Barcode or QR on the label (**Scan code**); may differ from SKU, must be unique.

Movement Immutable stock movement entry under **Movements** (receive, issue, transfer, adjust).

Counter-movement Balancing movement via **Cancel**; history remains.

Stocktake Cycle count at a location: create, count, close with adjustments.

Office Role with master-data, receive, adjust and stocktake control rights.

Field Role for issue, transfer and (with access) stocktake counting; without receive/adjust.

Reorder level Threshold (**Reorder level**) below which warnings and reorder exports apply.

Transfer Moving stock between two locations as a chained movement pair.

IV2 Official licence key type for mobile seats and scanner devices; managed only in web Settings.

CHAPTER 16

Coverage catalogue

Checklist: function → chapter. Against InventoryCheck 1.3.8 feature discovery.

Function	Chapter
Roles Admin / Office / Field	1
Access restriction (allowlist)	1, 12, 9
Location ACL / scanner strict	1, 9
Sign-in, initial setup	2
Navigation by role	2, 10
Dashboard: low stock, recent movements	3
Hide tips	3
Role CTAs receive/issue	3, 6
Item list, search, New item	4
SKU, scan code, unit, reorder/target	4
Tracking mode none/lot/serial	4
Supplier note, price (Office)	4, 1
Upload photo	4
Deactivate item	4, 11
Locations CRUD, kind, Active	5
Favourites (max. 20)	5
Receive / Issue / Transfer / Adjust	6
Append-only, Cancel/counter-movement	6
Reason code on adjust	6, 9
Negative stock / insufficient stock	6, 9
Scan by code (web)	6
Stocktake create → start → count → close	7
Leave uncounted lines	7
Lot/serial excluded from stocktake	7, 14
Label / bulk labels	8
CSV export (items, locations, balances, movements, DATEV, reorder, variance)	8
CSV import (localised headers)	8
Settings Access	9
Settings Office / negative stock	9
Settings Notifications	9
Fractional quantities (one-way)	9, 14
Settings Location access	9
Connections Maint/Project	9
Policies reason code / location scan	9
Licence IV2, seats, devices, pairing	9

Function	Chapter
Help & support	9
Error texts	11
Access-denied page	12
Accessibility (skip, live, WCAG)	13
FAQ	14
Glossary	15
Reading paths by role	10

Mobile companion surfaces are intentionally outside this manual; licence management in the web UI is included.

About Software by Design

Software by Design builds Nextcloud apps for organisations that want to host their own data — from time tracking and projects to inventory, fleet management and customer relations. Every app runs entirely on your Nextcloud instance; the web interfaces are free (AGPL).

Company

- **Website:** <https://nextcloud.software-by-design.de/>
- **Partner & quotes:** <mailto:info@software-by-design.de>
- **Report a bug / suggest an improvement:** <mailto:dev@software-by-design.de>

Support & how to contribute

InventoryCheck remains free on your Nextcloud (AGPL). Bug reports and sensible ideas via GitHub or email are part of open-source maintenance — without a guaranteed response time.

In the app

Under **Settings** → **Help & support** (navigation chip may still read **Support us**) you find the same options as on our website: partner quote, onboarding, commissioned feature and voluntary support.

Check Partner (invoiceable)

If your organisation needs predictable help with an invoice — setup, hour packages, prioritised email — choose **Check Partner**. That is a professional service with quote and invoice, not a donation.

- Packages and terms on the support page: <https://nextcloud.software-by-design.de/en/support/>
- Request a partner quote: <mailto:info@software-by-design.de?subject=Partner%20inquiry>

Other invoiceable options

- **Onboarding & training** — remote setup or workshop for your team.
- **Commissioned feature** — scoped change with acceptance criteria and delivery date.
- **Official mobile & terminal licences** — where offered for InventoryCheck; named seats with invoice.

GitHub Sponsors (voluntary)

Voluntary support without an invoice SLA — appreciated, but optional:

<https://github.com/sponsors/aSoftwareByDesignRepository>

Legal note

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