



Software by Design

Nextcloud apps

Wartung · Fälligkeiten · Serviceberichte

MaintenanceCheck

User manual

End-user documentation for the web app

Fälligkeiten, Arbeitsaufträge und Register — Schritt für Schritt erklärt.

App version

1.2.8

Language

English

Date

21 August 2026

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Introduction

MaintenanceCheck is a Nextcloud app for recurring maintenance on your own instance: customers and assets in the external register, maturities and assignments, work orders with checklist, Photos and signature as well as service report or test certificate PDF.

The web interface is free of charge (AGPL). The optional Companion app requires a separate Mobile license (MN2) and seats; This guide describes the web app and the License management, not the companion interface in detail.

Audience

- App and Nextcloud administrators (access, roles, policies, license),
- office/disposition (registry, planning, allocation, KPI),
- Technicians (assigned orders, assignments, day tour).

What you need

- Nextcloud account with access to MaintenanceCheck,
- current browser with JavaScript,
- for settings and license: administrator right in the app,
- Writing for Registers and Planning: Role **Büro**,
- optional: InventoryCheck, ZeitCheck or ProjectCheck for the described connections.

How to read this manual

- **Role matrix:** Chapter 1 — who sees what.
- **Short path per role:** Chapter 15.
- **Technicians:** Chapter 2, 3, 4, plus error/FAQ.
- **Office:** additional planning and register (Chapter 5, 6, 7).
- **Administrators:** additional settings (Chapter 8), integrations, access.
- **Companion App:** is not the subject of this manual (only license/seat under Settings).
- **Cover:** Chapter 16 List what this manual covers.

App version for this manual

MaintenanceCheck **1.2.8** Commit 28e8b8d), as of 21 August 2026, language English.

CHAPTER 1

Roles and authorisations

MaintenanceCheck distinguishes administrator, office and technician. Assignment shall be made via: Nextcloud groups and app settings — not through a separate user management in the app.

1.1 Overview

Capability	Administrator	Office	Technicians
Open app	yes	yes	when released
Due date board, bets, read orders	yes	yes	yes
Planning (disposition, KPI, exceptions)	yes	yes	no (redirection)
See day tours	all	all	only own
Read the register	yes	yes	yes
Write registers (customers, plants, plans)	yes	yes	no
Complete / suspend bet	yes	yes	yes (any bet)
Cancel / move / assign	yes	yes	no
Execute order (checklist, photo, PDF)	yes	yes	assigned / Helper / Pool
Settings & License	yes	no	no

1.2 Administrator

you are an administrator if you are Nextcloud system administrator or under **Einstellungen Zugriff** Registered as an app administrator. In the sidebar, the role appears **Administrator** and the area **Einstellungen**.

1.3 Office

Office members manage the external register, assign orders and use the planning. The lists are under **Einstellungen Rollen** (**Büro-Benutzer** / **Büro-Gruppen**) App administrators are always considered offices.

1.4 Technicians

All other users with app access see the role **Techniker**. you execute assigned, helper and pool orders and see below **Meine Tour** Just your own day tour. The menu area **Planung** is hidden; Direct calls to the disposition redirect to the maturity board.

1.5 Access Restriction

By contacting: **Zugriff** an administrator can specify that only shared users and groups MaintenanceCheck can be opened. Unshared accounts see the blocking page Chapter 111) Standard: Restriction **From** — all registered users are allowed to open the app.

1.6 Important product rules

Gemeinsames Register (Lesen) Anyone with app access is allowed to read customers, facilities and assignments.

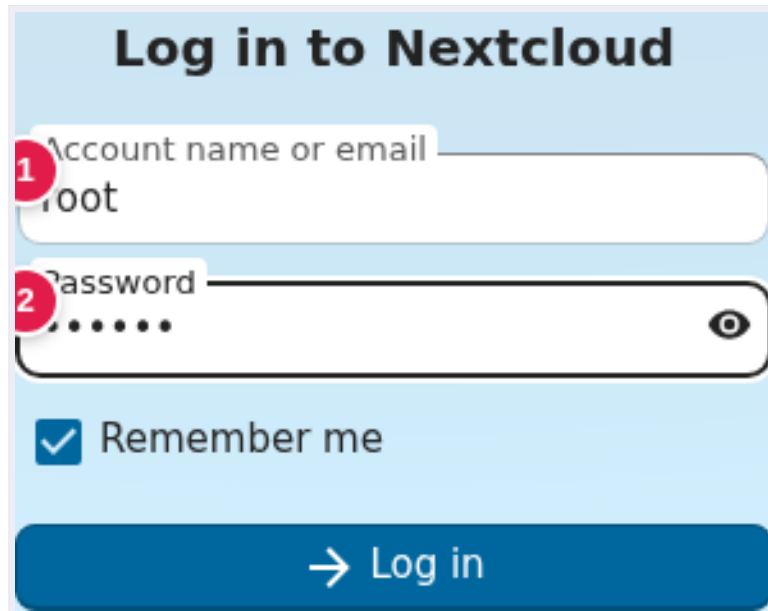
Einsätze abschließen Anyone with app access is allowed to complete or suspend any open use — not just "own".

Aufträge öffnen By identifier only if you are assigned, helper or office — or the assignment is not yet owned by anyone (pool).

First steps

2.1 Declarations

1. Open your Nextcloud address in the browser.
2. Enter username (1) and password (2).
3. Confirm the registration.
4. Open in Nextcloud navigation **MaintenanceCheck** (Entry leads to the maturity board).

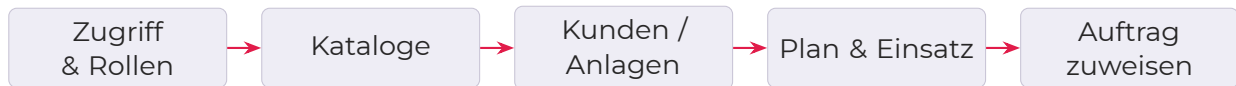
A screenshot of the Nextcloud login interface. The title 'Log in to Nextcloud' is at the top. Below it are two input fields: 'Account name or email' with a red circle '1' next to it, and 'Password' with a red circle '2' next to it. The password field has a toggle icon on the right. Below the password field is a checkbox labeled 'Remember me' which is checked. At the bottom is a blue button with a white arrow and the text 'Log in'.

Anmeldeformular: (1) Benutzername, (2) Passwort.

2.2 Establishment by the office

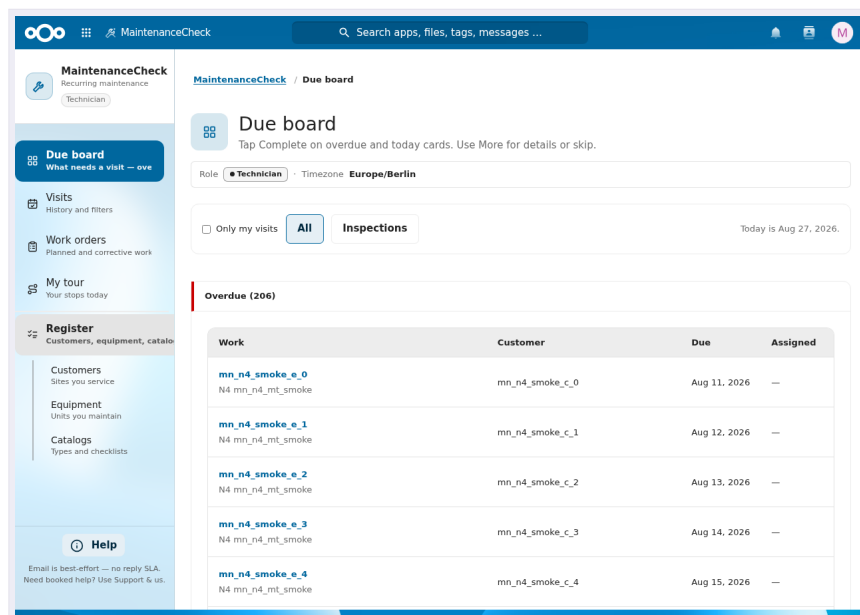
As an administrator and office, you set up the app uniquely:

1. **Einstellungen Zugriff:** check who is allowed to open the app; Optionally enter app administrators.
2. **Einstellungen Rollen:** Set office users and groups.
3. **Kataloge** Create plant types and maintenance types (Chapter 7).
4. **Kunden** Create customers, add locations.
5. **Anlagen:** Assign equipment to the customer/location; optionally create QR stickers.
6. Create a maintenance plan at the plant and plan the first use.
7. Create a work order from the due date, assign a person, optionally put on the day tour.



2.3 Working day as a technician

1. Open it up **Fälligkeitsboard** or **Arbeitsaufträge**.
2. Assigned and helper orders appear in front of the open pool.
3. Open order: Process checklist, photos, optional signature and kit.
4. Complete betting on the due date board or in the betting list or suspend it with reason.
5. By contacting: **Meine Tour** Just your own tour for the day.

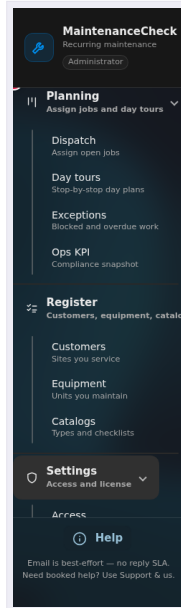


2.4 Navigation per role

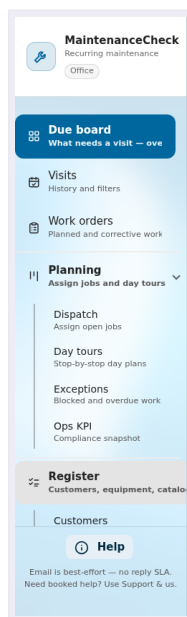
Administrator All menu items incl. uilabelEinstellungen.

Büro maturity, stakes, orders, **Planung**, **Register** — without settings.

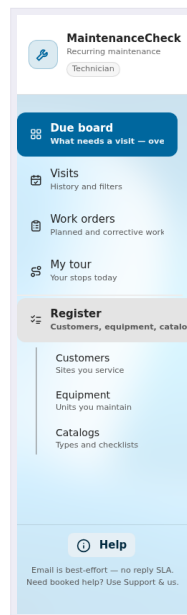
Techniker maturity, stakes, orders, **Meine Tour** Read registers — without planning and settings.



Seitenleiste Administrator mit aufgeklappter Planung und Einstellungen.



Seitenleiste Büro.



Seitenleiste Techniker (ohne Planungsgruppe).

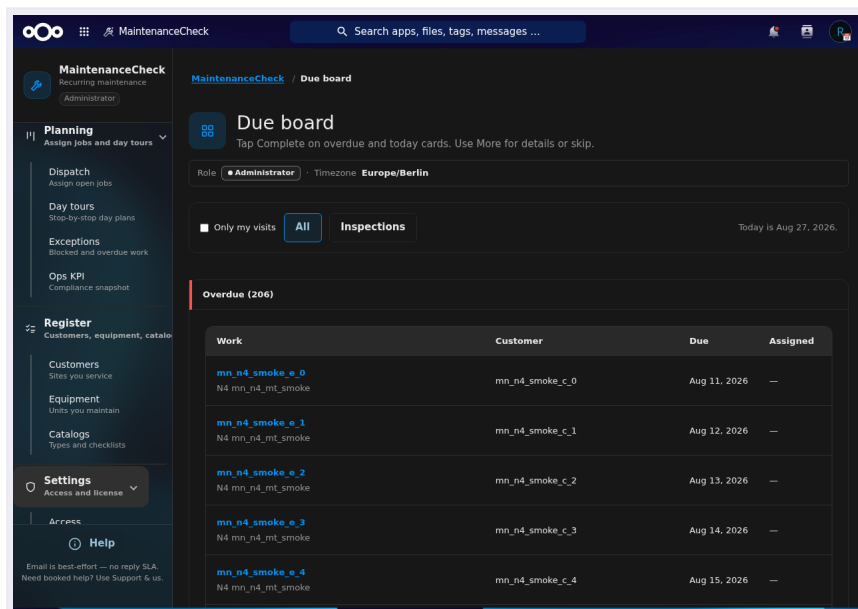
CHAPTER 3

Due date board and bets

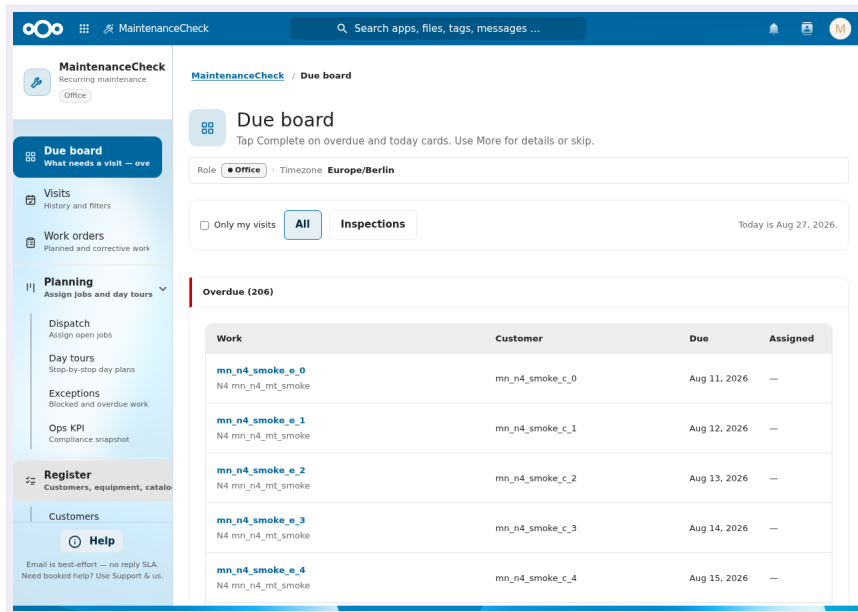
The maturity board shows which assets need a visit soon or already overdue. The betting list provides history and filters.

3.1 Open maturity board

1. Click on the sidebar **Fälligkeitsboard**.
2. The tracks group open bets by urgency, e.g. **Überfällig**, **Heute fällig** other periods in the next few days.



(1) Aktiver Menüpunkt Fälligkeitsboard, (2) Aktionen in der Kopfzeile.



If nothing is pending in the next 30 days, the note appears *In den nächsten 30 Tagen ist nichts fällig.*

3.2 Operational actions

Typical actions (depending on authorization and status):

Einsatz abschließen Finish the visit successfully.

Einsatz aussetzen Postponed/suspended with justification.

Zuweisen / Verschieben / Stornieren Office and Administrator only.

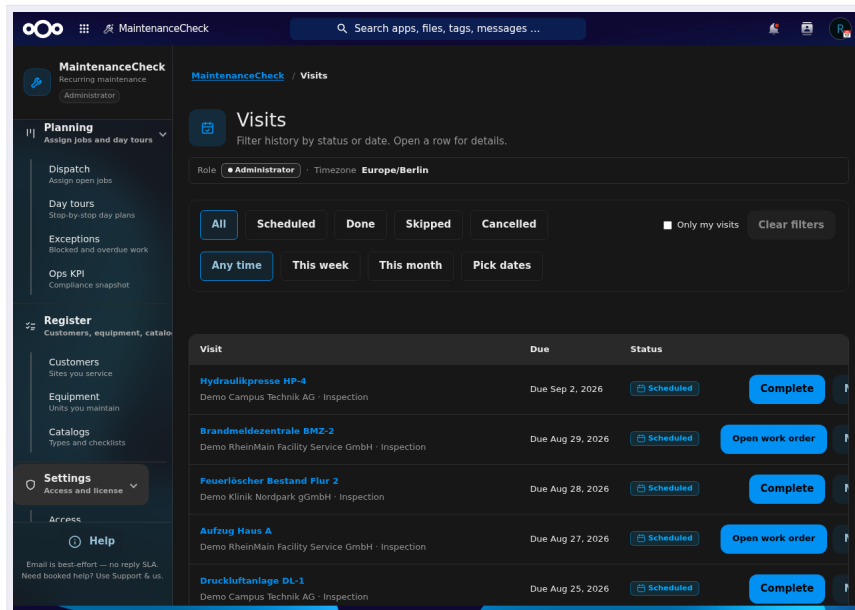
Arbeitsauftrag erzeugen Create a planned order from an open operation.

1. Open the desired bet or the card on the board.
2. Choose the action (e.g.) **Einsatz abschließen**.
3. Fill in mandatory fields in the dialogue and confirm you.

Important: Each user with app access may complete or suspend any open use. If this is not desired in your company, the organization must control the organizational — the app does not currently enforce a “only own stakes” rule.

3.3 Operational list

By contacting: **Einsätze** You will find history and filters on all visits.



Einsatzliste mit aktivem Navigationspunkt.

Empty list: *Noch keine Einsätze.*

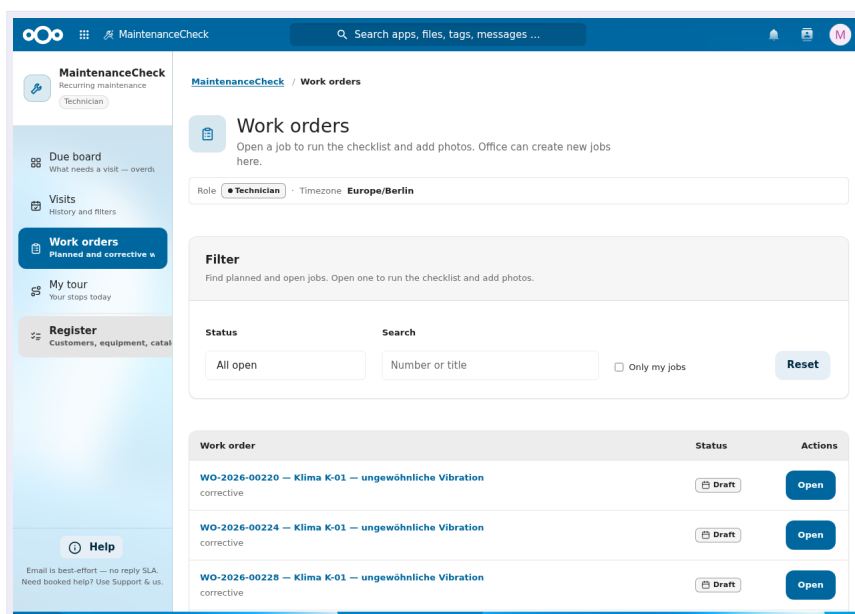
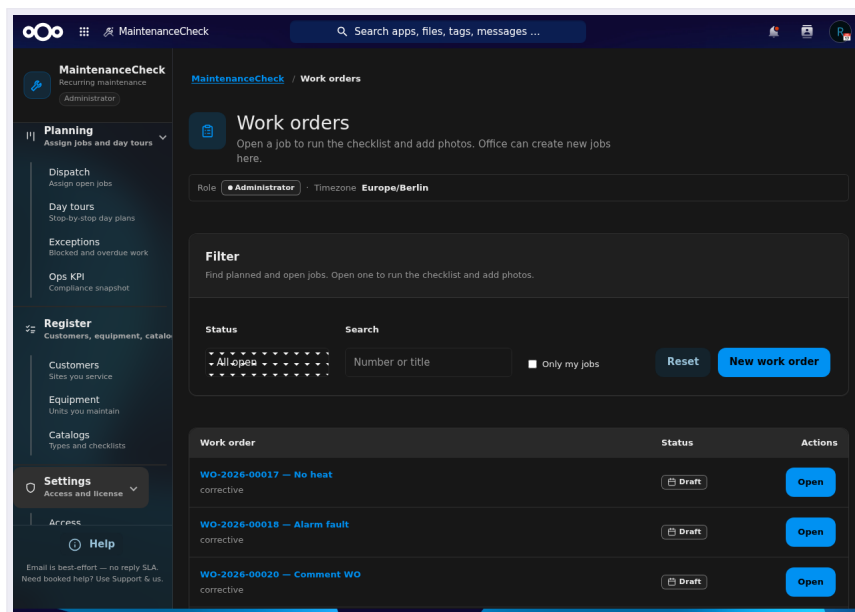
CHAPTER 4

Work contracts

Work orders bundle the execution on site: checklist, kit, photos, signature and PDF.

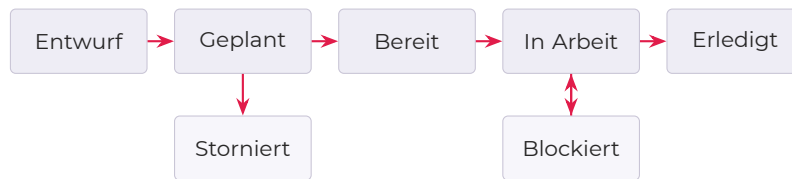
4.1 List and species

Open **Arbeitsaufträge**. There are planned (preventive), corrective and test orders.



Empty list: *Noch keine Arbeitsaufträge.*

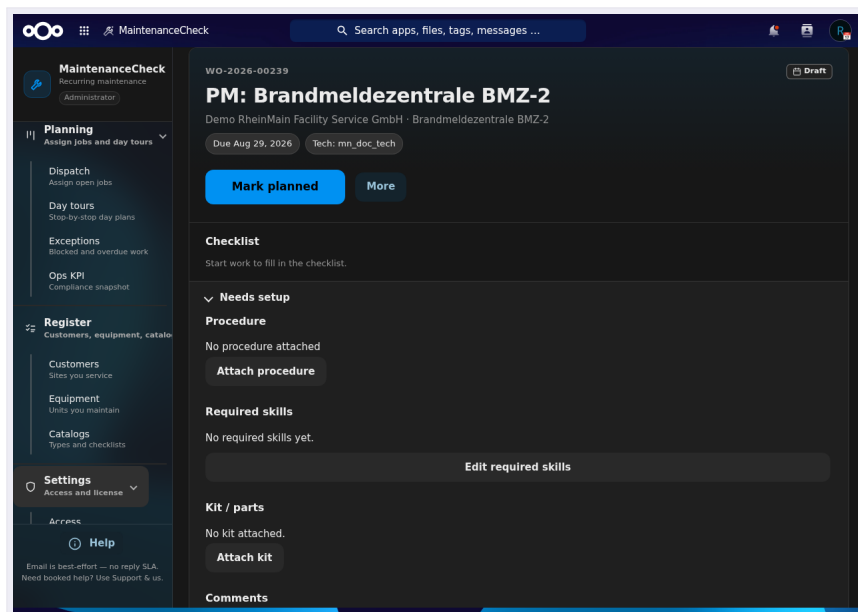
4.2 Life cycle

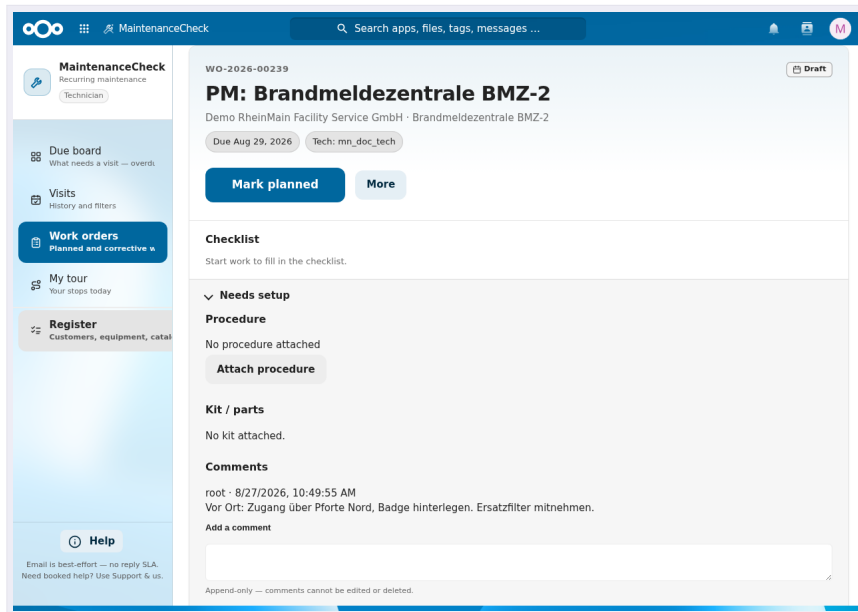


Final states: **Erledigt** and **Storniert**.

4.3 Opening and executing order

1. Click on the order title in the list.
2. Check header data (customer, installation, status, assignment).
3. Do you work on them **Checkliste** According to organization policy (Standard: all mandatory points).
4. Upload photos if necessary; optionally capture signature.
5. If a kit is required: Mark positions as packed.
6. Set error code for correction orders (guideline: warning or duty).
7. In the case of test orders, set test result (passed / failed / conditional).
8. Contract to: **Erledigt** set; then service report or test certificate as PDF.





4.4 Allocation and pool

Office assigns the main person and optional helpers. Without allocation, the order is in the pool: Technicians are allowed to take over and execute it. Already externally assigned orders are for Other technicians are blocked.

4.5 Corrective orders and error codes

Corrective orders arise from reports or as a follow-up order after an audit. When completing, the policy may require a **Error code** (default: warn). Office can maintain error codes; In the interface, they appear in the final dialog, not as a separate catalogue chip.

4.6 Tests

Test orders require a test result (passed / failed / conditional) if the directive sets the result as required (standard: on). After that, the **Test report** is available as a PDF. Depending on the policy, a defect can trigger a follow-up order or block the next due date.

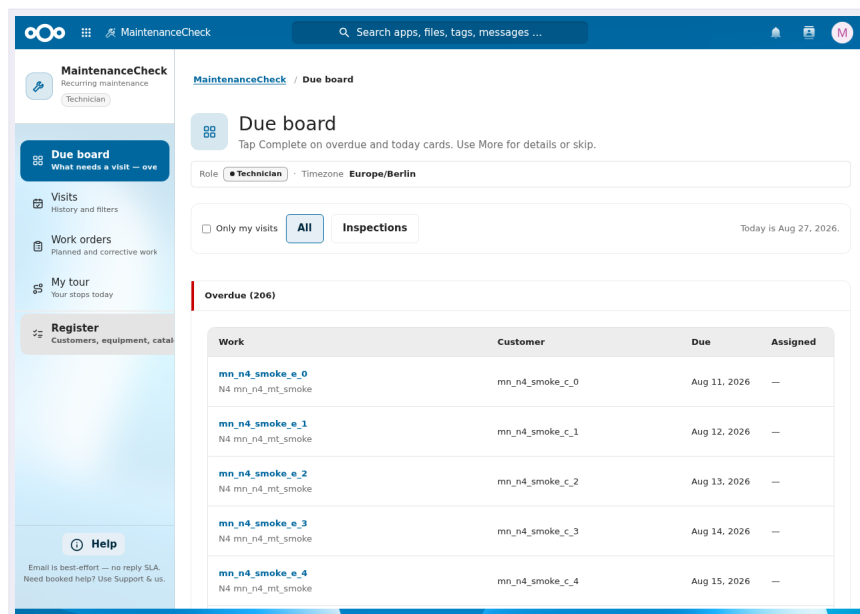
4.7 Typical procedure (planned)



CHAPTER 5

Planning

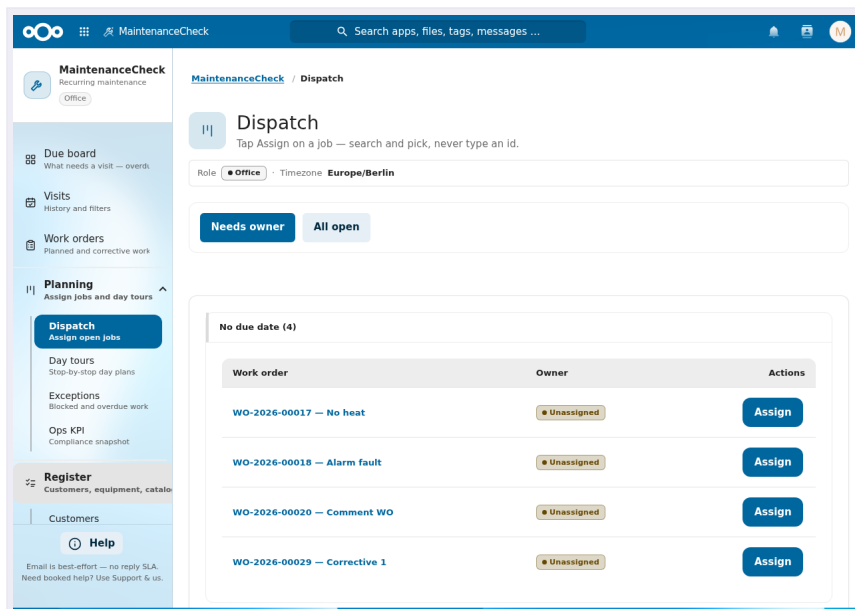
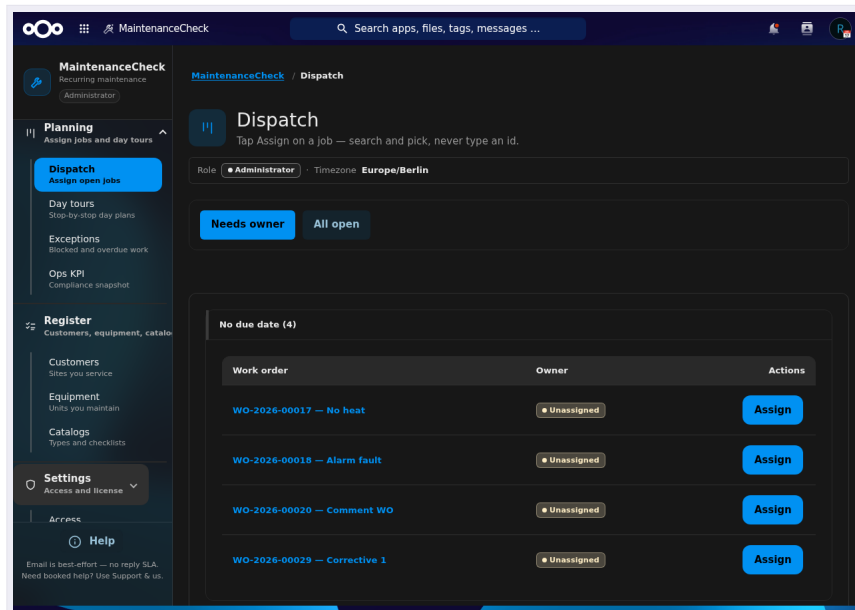
The area **Planung** is visible for **Office** and **Administrator**. Technicians do not see this group; Underground **Meine Tour** Only open your own day tour. A direct call to the disposition redirects technicians to the due date board.



5.1 disposition

By contacting: **Disposition** Assign open work orders to people. Filter(s) **Dispositionsfilter** help with status, person and bottlenecks. Lack of qualifications or overcapacity leads to warning or blocking, depending on the directive.

1. Open **Planung Disposition**.
2. If necessary, use the filters to narrow down open orders.
3. Choose an order and tap Assign.
4. Choose the main person and optional helpers.
5. Confirm the assignment (read the note for warnings and consciously continue or cancel).



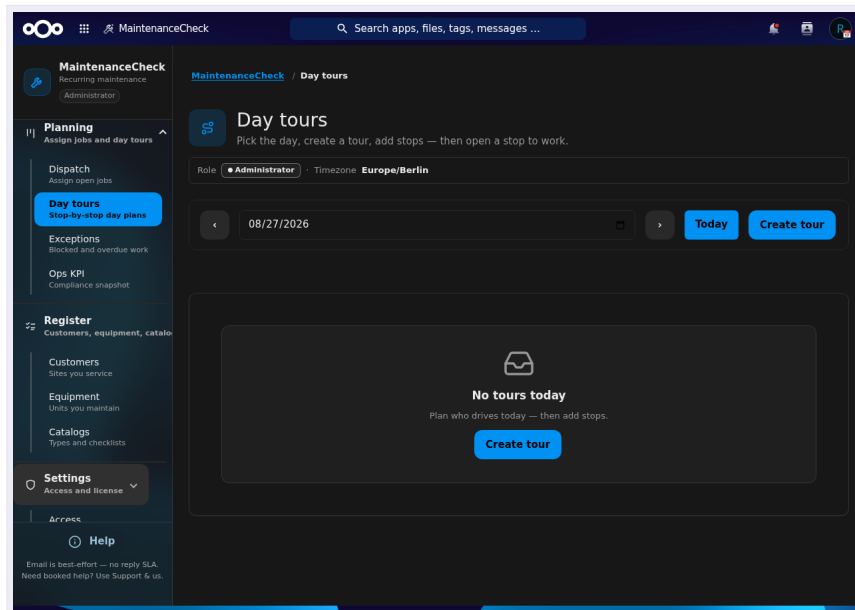
Empty state: *Nichts zu disponieren.*

5.2 Day tours

Office puts on day tours and adds stops (work orders). Technicians open **Meine Tour** See only your own tour of the day.

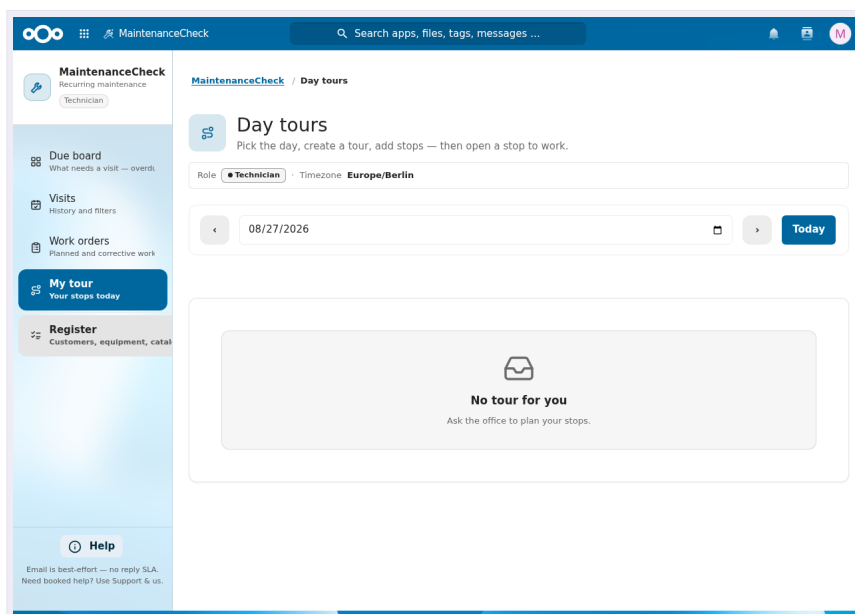
5.2.1 Office: Planning Tour

1. Open **Planung Tagestouren**.
2. Choose date and technician; You have a tour.
3. Add stops (work orders).
4. Optionally suggest order and check travel times.
5. Save the tour.



5.2.2 Technician: Working on tour

1. Open **Meine Tour**.
2. Work off the stops in turn (open order, execute order).

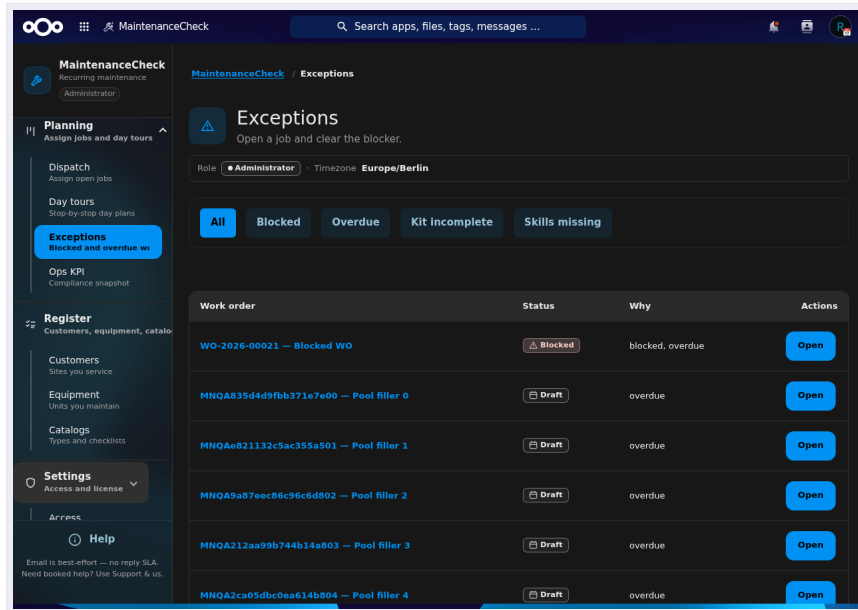


Notes: Keine Tour für you, Keine Touren an diesem Tag, Noch keine Stopps — Arbeitsauftrag hinzufügen.

5.3 Derogations

The exception board shows blocked or critical cases (overdue, kit, qualification etc.).

1. Open **Planung Ausnahmen**.
2. If necessary, filter by type of exception.
3. Open the affected order or insert and fix the cause (Assignment, Kit, Checklist, Capacity).

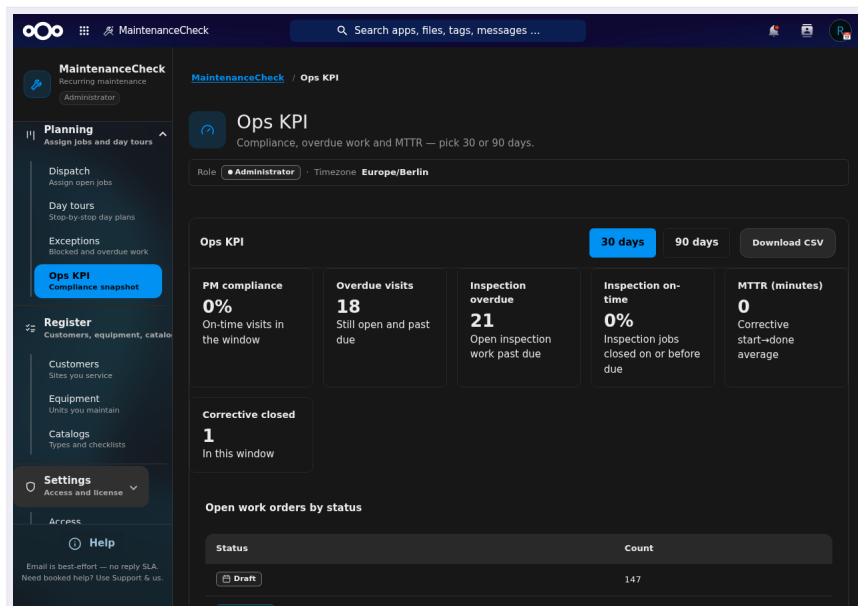


Empty: Gerade keine Ausnahmen / Keine blockierten Aufträge.

5.4 Ops KPI

By contacting: **Ops-KPI** see key figures on compliance and overdue (Windows) **30 Tage / 90 Tage**) and can export the evaluation.

1. Open **Planung Ops-KPI**.
2. Choose the period.
3. Optional **CSV herunterladen** or **KPI als CSV herunterladen**.



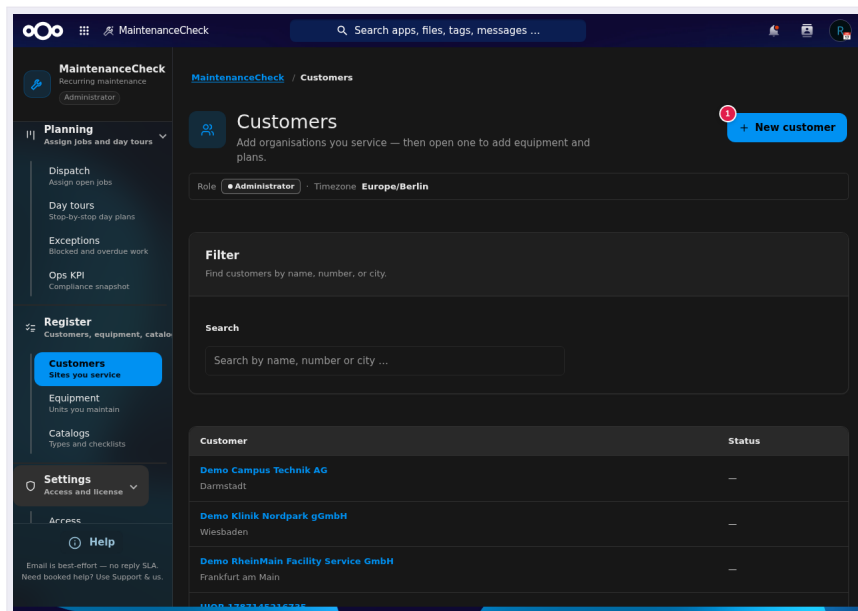
CHAPTER 6

Register

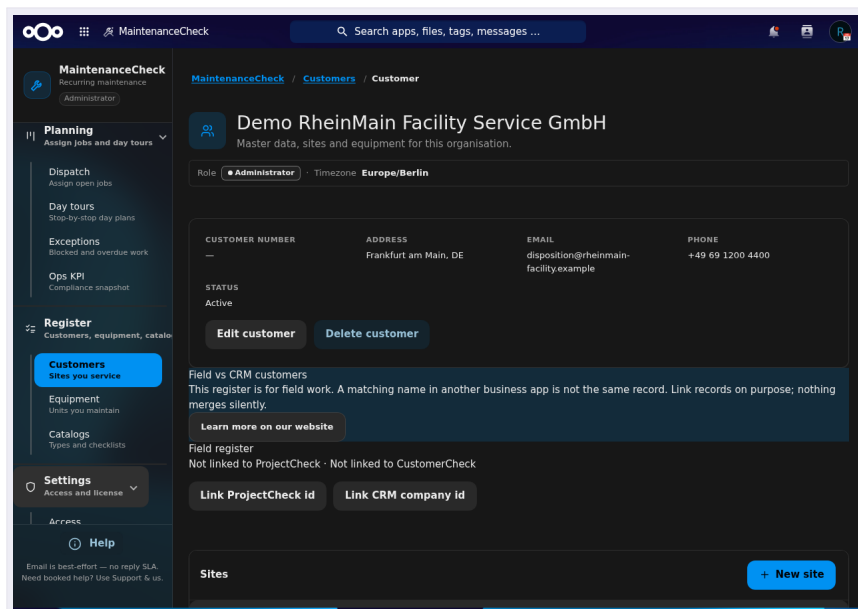
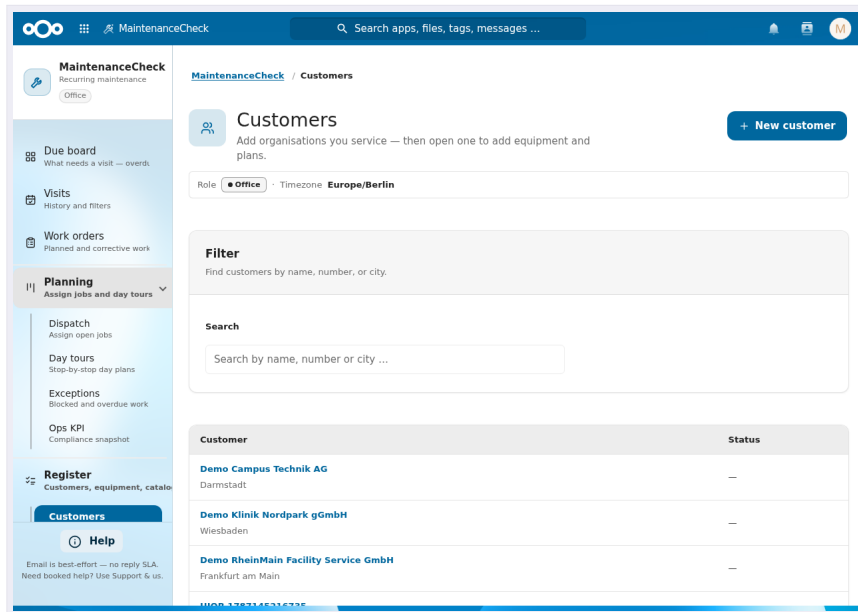
The external register holds customers, locations and facilities. Read all with app access; Writing is reserved for office and administrator.

6.1 Customers

1. Open **Kunden** (under) **Register**.
2. Create a new customer with the action area (name, location, contact).
3. Open the customer and create **Locations**.



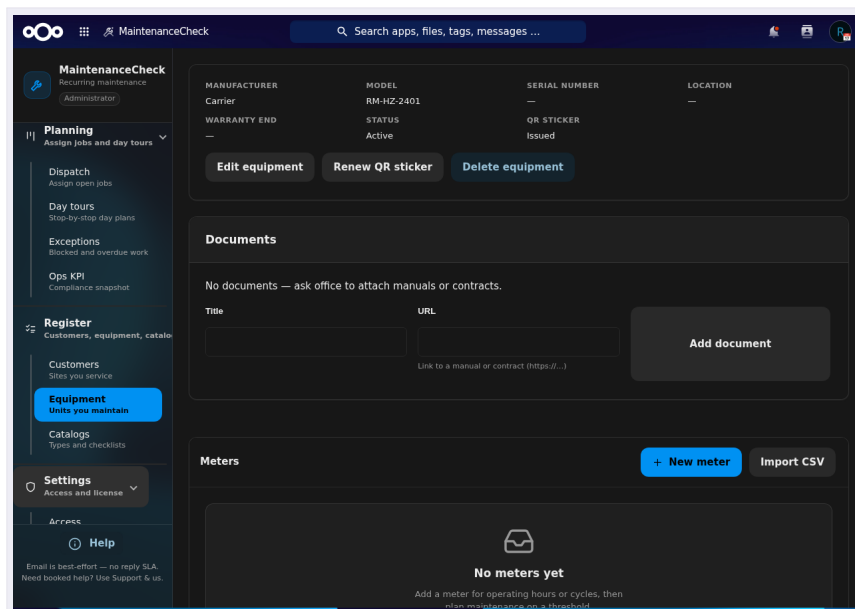
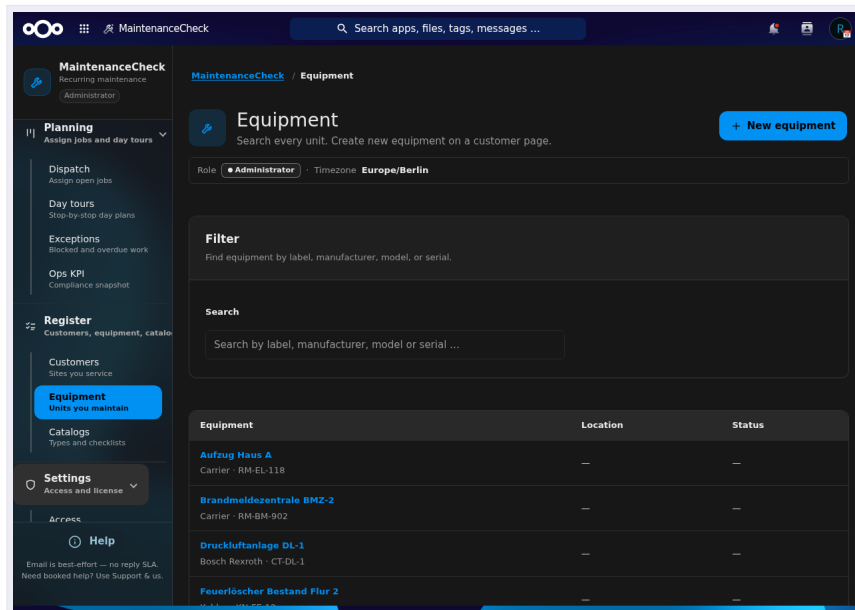
(1) Aktion zum Anlegen eines Kunden.



Empty: *Noch keine Kunden*. Optionally, you can create a soft link to a Create or Solve ProjectCheck Customers (Chapter 9).

6.2 installations

1. Open **Anlagen** or create the plant from the customer/location.
2. Select asset type, designation, serial number and location.
3. Save and open the attachment detail page.



Empty: *Noch keine Anlagen.*

6.2.1 QR stickers

On the plant detail page you can create or renew a QR sticker (**QR-Aufkleber**) The code leads to the system in MaintenanceCheck.

6.2.2 Maintenance plans

Create a plan with maintenance type, interval, and first due date. This creates open use. Plans can be deactivated. Empty: *Noch keine Wartungspläne.*

SubsectionCounters

Office defines meters at the plant; Technicians and offices are allowed to record stands. Counter-based plans generate maturities by thresholds. Import of stands is possible. Empty: *Noch keine Zähler, Noch keine Stände.*

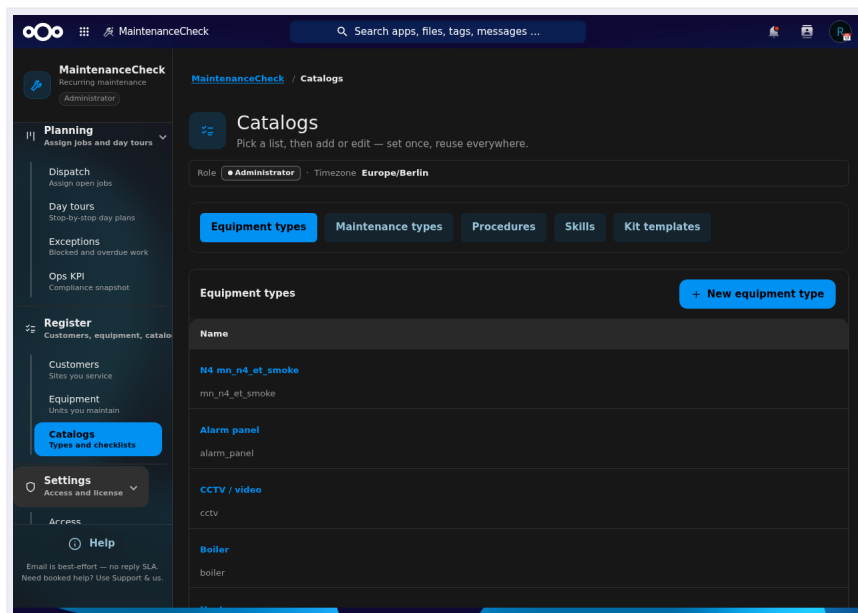
6.2.3 Audit obligations

Verification obligations may be laid down at installations; This results in test work orders. Empty:
Noch keine Prüfpflichten.

CHAPTER 7

Catalogues

By contacting: **Kataloge** maintain master data that reference customers and assets. Writing is office/administrator; Reading the qualification list is possible for everyone.



7.1 Plant types and maintenance types

Create types before creating plants and plans. Dialogues: **Anlagentyp** / **Wartungsart**
Creation or processing. Empty: *Noch keine Typen*.

7.2 Procedures

Procedures are checklist templates for orders. you can import and export packs, Fork templates and attach them to orders (**Verfahren anhängen**). Empty: *Noch keine Verfahren*.

SectionQualifications

Qualification codes control who can be assigned a job (Guideline: Off / Warn / Lock). With **Qualifikationen zuweisen** Arrange them Codes to people. Technicians may only read their own assignment list. Empty: *Noch keine Qualifikationen*.

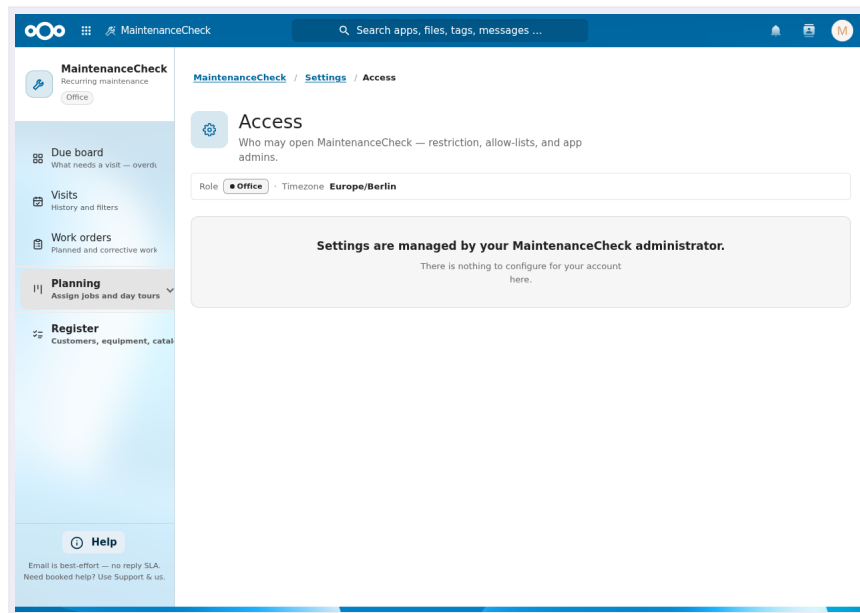
sectionKit templates

Kit templates describe material lists that must be packed before completion (depending on the directive and order). Empty: *Noch keine Kit-Vorlagen*.

CHAPTER 8

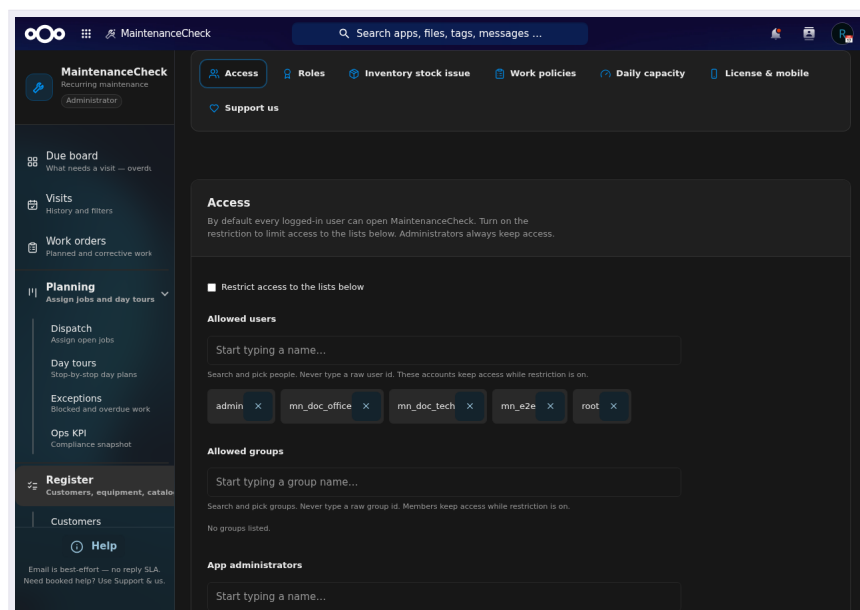
Settlements

only for **Administrators**. Office and technicians receive a blocking page or no menu entry.



Einstellungen Opens directly **Zugriff**. Further undersides are in the side strip and horizontal subnavigation.

8.1 Access



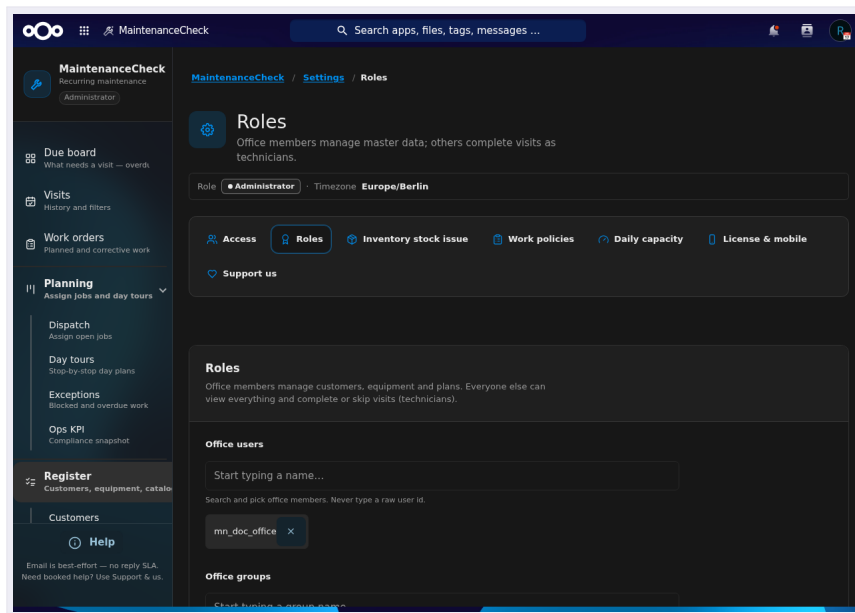
Zugriffsbeschränkung Standard **From. On:** Only list members are allowed to open the app.

Erlaubte Benutzer / Gruppen Effective with active restriction.

App-Administratoren Additional app admins (Nextcloud admins are always admin).

Save the page before turning on the restriction — otherwise you may accidentally lock out the entire organization (Nextcloud admins retain admin access).

8.2 Rollers

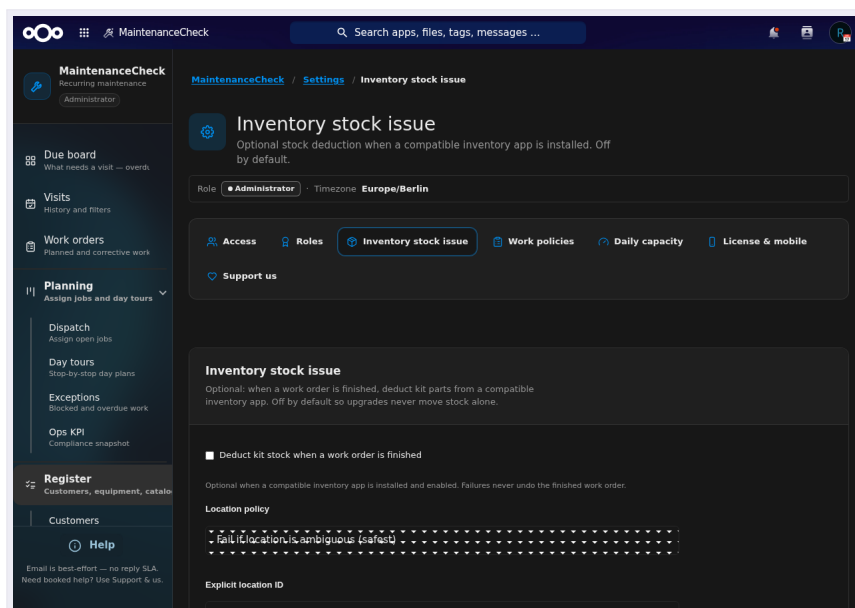


Büro-Benutzer Accounts with register writing rights and access to planning.

Büro-Gruppen Group membership also counts as an office.

All other app users are considered technicians (unless they are app administrators).

8.3 Storage leaving

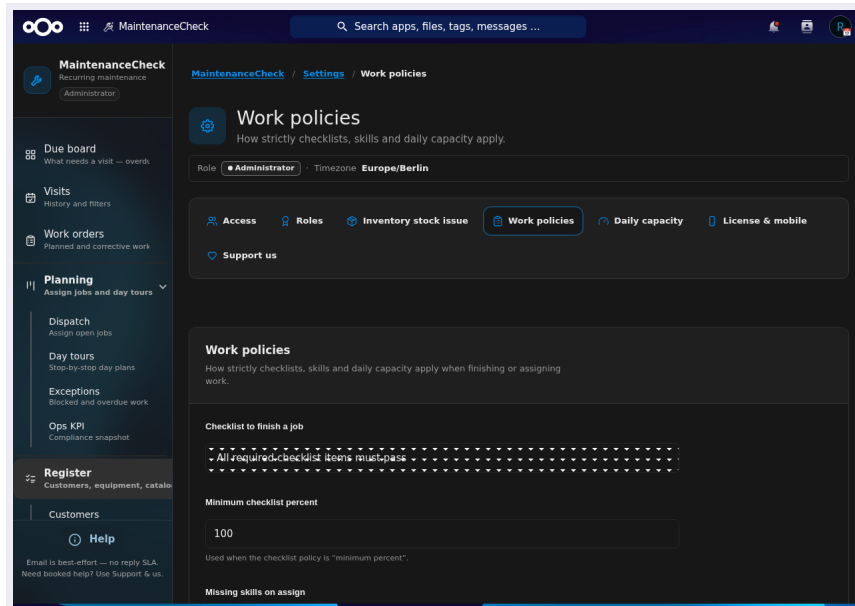


Lagerabgang Standard **From**. With InventoryCheck installed, Order completion material can be debited (soft: a failure does not reverse the order).

Standort-Politik Standard: if the storage location is unclear, no copy (fail if ambiguous).

Explizite Lagerort-ID Optional if you specify a fixed location.

8.4 Work Directives



Checkliste zum Abschließen eines Auftrags Standard: all mandatory points; alternatively minimum percentage (standard 100 %).

Fehlende Qualifikationen bei Zuweisung Standard **Warning** (also: off / lock).

Überkapazität bei Zuweisung Standard **Warning**; Warning threshold Standard 1,0.

Anlage am Auftrag erforderlich Standard **Amount**.

Fehlercode bei Korrektur-Erledigt Standard **Warning** (also: off / required).

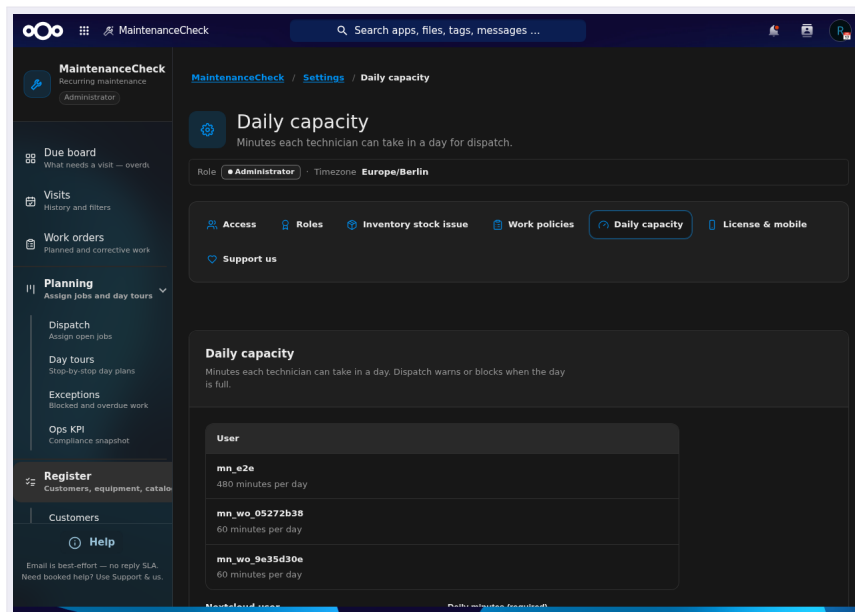
Mängel-Folgeauftrag Standard **Warning** (also: off / automatically).

Prüfergebnis bei Erledigt erforderlich Standard **Amount**.

Fehlgeschlagene Prüfung blockiert nächste Fälligkeit Standard **From**.

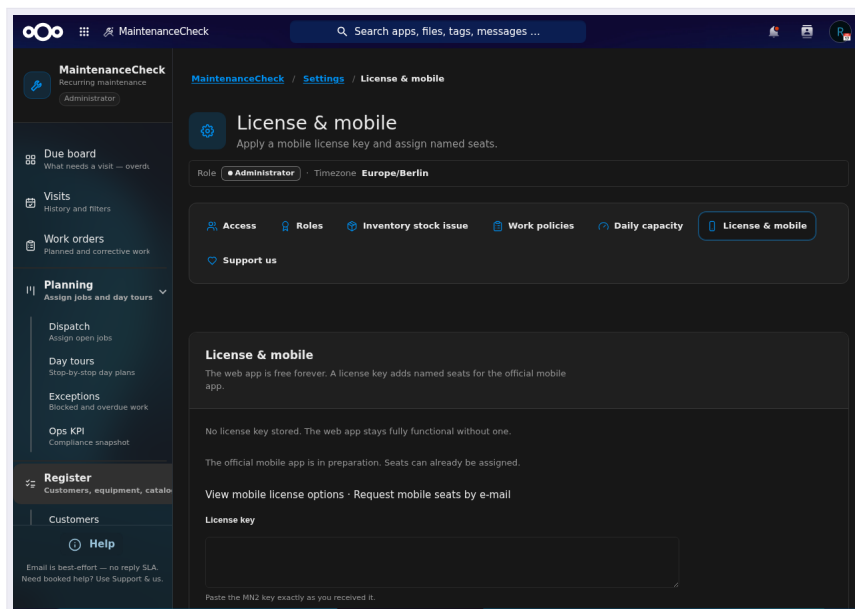
Confirmation: *Arbeitsrichtlinien gespeichert.*

8.5 Daily capacity



Per person minutes per day for disposition. Without entry, the standard **480** minutes applies. Note text: *Noch keine individuellen Kapazitäten — standardmäßig gilt ein voller Arbeitstag, bis you unten Minuten setzen.*

8.6 License & Mobile



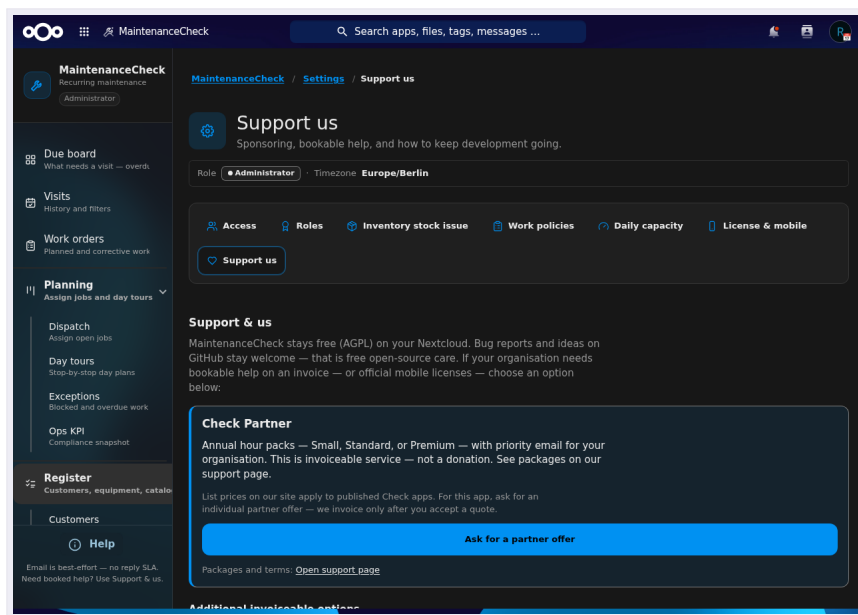
The web interface does not require a license. Underground **Lizenz & Mobile** You only manage it. Optional keys and named seats for the separate Companion app. **The Companion interface is not the subject of this manual.**

Lizenzschlüssel Install or remove.

Sitze Assign or withdraw designated seats.

Empty: *Noch keine Sitze zugewiesen.*

8.7 Please support us



Information on sponsorship and bookable support. No storage app settings.

Interaction with other apps

MaintenanceCheck does not write mandatory data into other apps. Couplings are optional and “soft”.

9.1 InventoryCheck

When InventoryCheck is installed and under **Inventory stock issue** is activated, after completion of a work order, a warehouse departure can be attempted. If the departure fails (missing warehouse, unclear location), the order is still completed; the error appears as an indication, not a hard withdrawal.

9.2 Working timeCheck

A deep link “Create time” can appear on the job if working timecheck is available. you change to working timecheck; the order is provided at most as an indicative text. MaintenanceCheck does not book any times itself.

9.3 Project Check

- Deep-Link “Capture hours” analogous to Working TimeCheck.
- On the customer: soft link to a ProjectCheck customer ID (producing/solving). There is no automatic matching or merge.

Troubleshooting and problem solving

The texts are from the app. Formulations can vary slightly depending on the language.

10.1 Access

you dürfen MaintenanceCheck nicht verwenden. No app access.

you dürfen MaintenanceCheck derzeit nicht verwenden. Temporary / Listing.

Erlaubnisliste If active restriction: you are not on the release list — Administrator under **Zugriff** Ask (Chapter 11).

you haben keine Berechtigung für diese Aktion. Typical for writing actions as a technician or settings without admin rights.

10.2 Orders and checklists

Checkliste unvollständig Closing blocked until mandatory points are completed (or the policy allows otherwise).

Checkliste ist für diesen Status gesperrt. Status does not allow for change.

Kit unvollständig Closure not possible until positions are packed (or office enforces the conclusion).

Qualifikationen fehlen / Kapazität überschritten Allocation warns or blocks any policy.

Anlage erforderlich Corrective order without installation, if directive requires it.

10.3 Operations and registers

Einsatz bereits geschlossen Double closing/setting.

Eintrag existiert nicht Deleted or unknown identifier.

Zähler nicht monoton New status smaller than previous (validation).

Konflikt / Tour gesperrt Simultaneous change or blocked tour.

10.4 Mobile license (without companion UI)

Lizenz fehlt / abgelaufen Key below **Lizenz & Mobile** Check — affects only the Companion API, not the web app.

Sitz erforderlich User needs an assigned seat for the Companion API.

The operation of the Companion app itself is not the subject of this manual.

10.5 Empty lists (selection)

Noch keine Kunden, Noch keine Anlagen, Noch keine Einsätze, Noch keine Arbeitsaufträge, In den nächsten 30 Tagen ist nichts fällig, Nichts zu disponieren, Keine Tour für you, Gerade

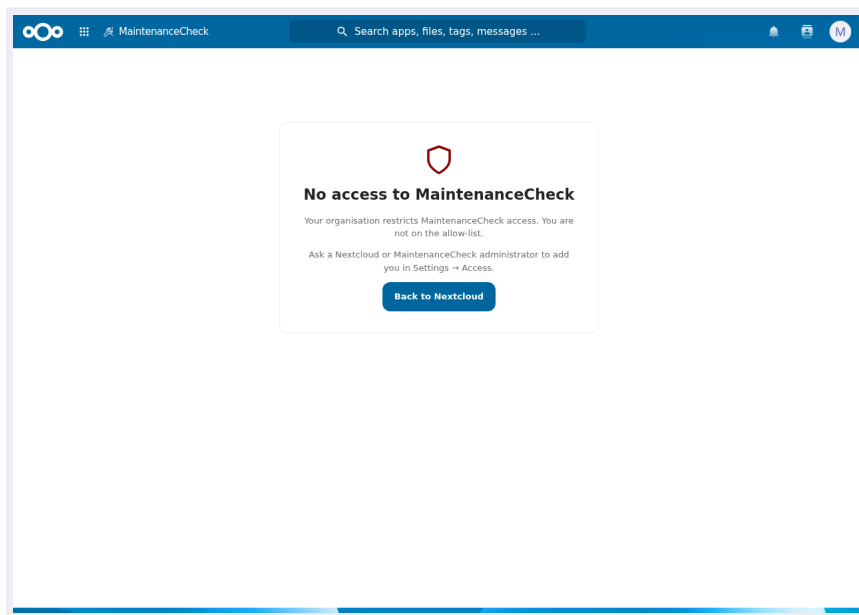
keine Ausnahmen, Noch keine Verfahren, Noch keine Qualifikationen, Noch keine Kit-Vorlagen, Noch keine Zähler, Noch keine Prüfpflichten.

10.6 Network

Repeat action for connection issues; inform Nextcloud administrator for persistent errors.

Denied access

If your account is not allowed to use MaintenanceCheck, a blocking page appears instead of the app. Typical message: **you dürfen MaintenanceCheck nicht verwenden.**



11.1 What you can do

1. Check if you are logged in to the correct Nextcloud instance.
2. Ask an administrator, under **Einstellungen Zugriff** Check the access restriction and permission list.
3. For writing rights to the register and scheduling, your account must additionally be under **Rollen** be registered as an office (or belong to an office group).

Administrators: Turn on the restriction only if you have maintained the lists — Otherwise, you accidentally lock out the entire organization (Nextcloud admins keep admin access).

Accessibility

The app shell around the main content (`#mn-main-content`) is designed for WCAG 2.1 AA (u. a. with automated examinations in the development tests).

- Skip Links: Jump to navigation and main content.
- Keyboard: Tab reaches the controls in the due date board and dialogs.
- Focus remains visible on small screens.

The Nextcloud header and global menu are not part of the app and can own have accessibility properties.

Frequent questions

Darf ich als Techniker jeden Einsatz abschließen? Yes — with app access you can get any Complete or suspend open operation. Organizationally, you can handle it differently; the app does not impose any restriction on “own” bets.

Warum sehe ich Planung nicht? **Planung** It is office/admin. As a technician you use **Meine Tour**; Disposition redirects to the maturity board.

Warum kann ich einen Auftrag nicht öffnen? He is assigned to another person and You are neither a helper nor an office. Pool orders without allocation are open.

Warum fehlen Einstellungen? Only app administrators see this area.

Brauche ich eine Lizenz für die Web-App? No. Licensing keys and seats only affect the separate companion app (not described in this guide).

Was bedeutet Lagerabgang? Optional debit attempt in InventoryCheck after order completion; Standard off. Failures do not undo the order.

Löscht Deaktivieren der App meine Daten? Deactivation typically preserves data; Complete uninstalling can remove tables — clarify in advance with your IT.

Glossary

Administrator Nextcloud admin or app administrator registered in the app.

Anlage Device or object at the customer where maintenance takes place.

Arbeitsauftrag Executable unit with status, checklist and optional PDF.

Büro Role with register writing and planning.

Disposition Assign open orders to persons.

Einsatz / Besuch Planned or due maintenance visit to a plant.

Fälligkeitsboard Overview of open operations by urgency.

Kit List of materials that may be packed before completion.

MN2 License format for the Companion app including seats.

Pool order without allocation; Technicians can take over.

Prüfpflicht Recurrent test at an installation.

Qualifikation Skill code that can control assignments.

QR-Aufkleber Scannable code for the installation.

Register Customers, locations and facilities.

Servicebericht PDF after completed maintenance task.

Techniker Role for execution of assigned/pool orders.

Tour Day route with stops for one person.

Verfahren Checklist template / Pack.

Wartungsplan Interval rule that generates bets.

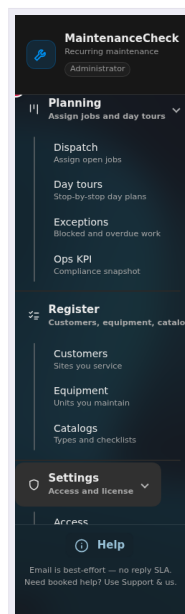
Zähler Operating counter at the installation for meter-based maturities.

Paths per role

Just read the section of your role — you don't have to know the others.

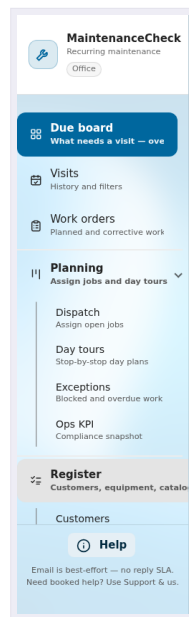
15.1 Administrator

1. **Einstellungen Zugriff** and **Rollen** check.
2. Build Catalogs and Registers with the Office (Chapter 7, 6).
3. Setting Work Policies and Daily Capacity (Chapter 8).
4. Optional warehouse departure and mobile license/seat configure.
5. After that like office: disposition, tours, KPI.

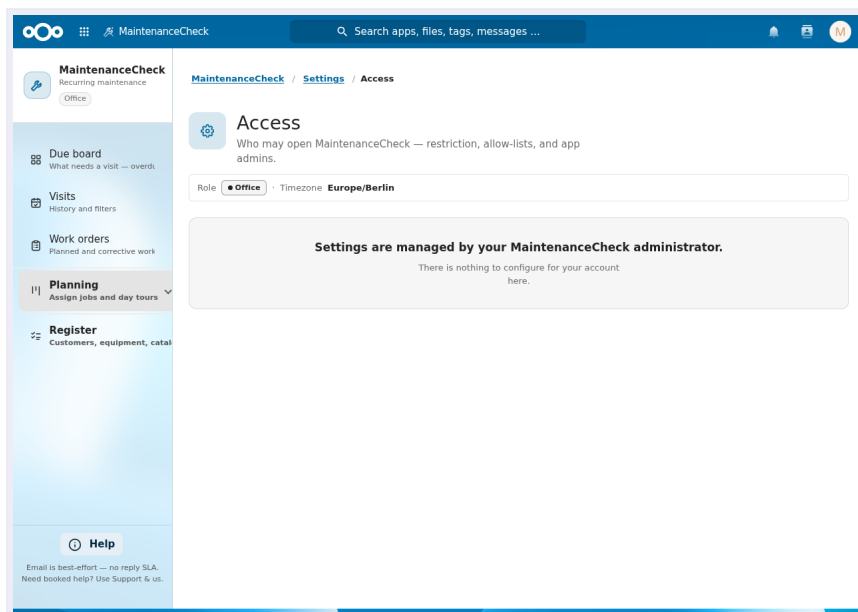


15.2 Office

1. Customers Locations Installations Plans.
2. Due date board: create and assign orders.
3. **Planung** Disposition, Day Tours, Exceptions, Ops-KPI.
4. Cancel/move missions only when necessary; Graduation often by on-site technicians.

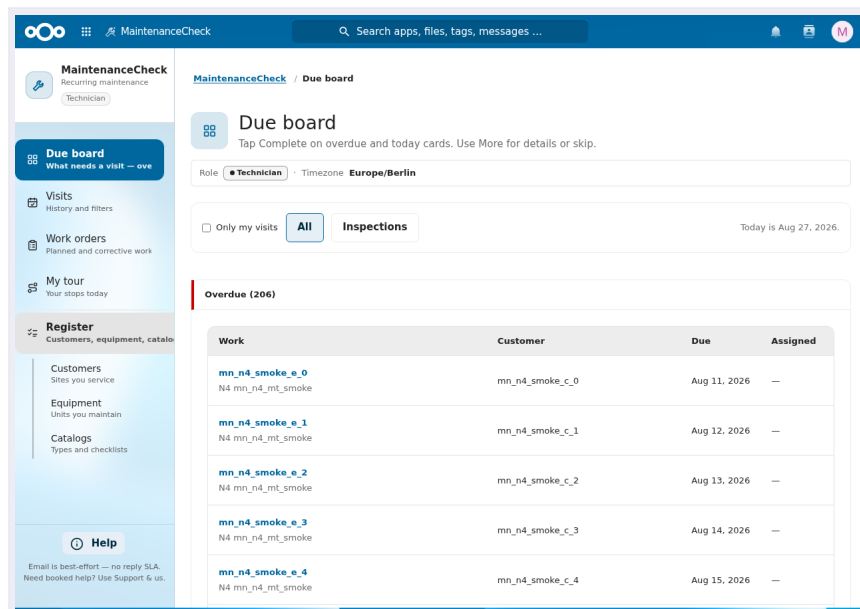
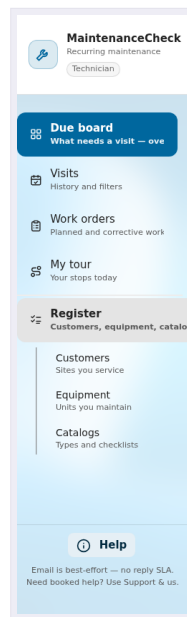


No access to **Einstellungen** — ask administrator if necessary.



15.3 Technicians

1. **Fälligkeitsboard** or **Arbeitsaufträge**: assigned and helper jobs first.
2. Open order: checklist, photos, kit, optional signature; complete.
3. Complete or suspend the use (even if the use is not "you" — so the app).
4. **Meine Tour**: Stops of the day.
5. Read registers and catalogues only; No planning, no attitudes.



Coverage catalogue

Coverage compared to the feature inventory (status manual 1.2.8).

16.1 Navigation and pages

- Due date board, bets — Chapter 3
- Work orders (List/Detail, Status, Checklist, Kit, PDF) — Chapter 4
- Planning: Scheduling, Day Tours, Exceptions, Ops-KPI — Chapter 5
- Register: Customers, facilities, QR, plans, meters, testing obligations — Chapter 6
- Catalogues — Chapter 7
- Settings (7 subpages) — Chapter 8
- Role Paths — Chapter 15

16.2 Rollers

- Administrator / Office / Technician / locked — Chapter 1, 11, 15

16.3 Deliberately excluded

- Companion app interface (operating on the device) — only license/seat in the web app.
- Developer API / OpenAPI — see separate API documentation, not end user manual.

16.4 Known limits

- Error codes: via closing dialog and administration, no own catalog chip.
- Nextcloud notifications about overdue bets/orders appear in the Notification center of the instance (texts of the app), not as separate manual screenshots.

About Software by Design

Software by Design builds Nextcloud apps for organisations that want to host their own data — from time tracking and projects to inventory, fleet management and customer relations. Every app runs entirely on your Nextcloud instance; the web interfaces are free (AGPL).

Company

- **Website:** <https://nextcloud.software-by-design.de/>
- **Partner & quotes:** <mailto:info@software-by-design.de>
- **Report a bug / suggest an improvement:** <mailto:dev@software-by-design.de>

Support & how to contribute

MaintenanceCheck remains free on your Nextcloud (AGPL). Bug reports and sensible ideas via GitHub or email are part of open-source maintenance — without a guaranteed response time.

In the app

Under **Settings** → **Help & support** (navigation chip may still read **Support us**) you find the same options as on our website: partner quote, onboarding, commissioned feature and voluntary support.

Check Partner (invoiceable)

If your organisation needs predictable help with an invoice — setup, hour packages, prioritised email — choose **Check Partner**. That is a professional service with quote and invoice, not a donation.

- Packages and terms on the support page: <https://nextcloud.software-by-design.de/en/support/>
- Request a partner quote: <mailto:info@software-by-design.de?subject=Partner%20inquiry>

Other invoiceable options

- **Onboarding & training** — remote setup or workshop for your team.
- **Commissioned feature** — scoped change with acceptance criteria and delivery date.
- **Official mobile & terminal licences** — where offered for MaintenanceCheck; named seats with invoice.

GitHub Sponsors (voluntary)

Voluntary support without an invoice SLA — appreciated, but optional:

<https://github.com/sponsors/aSoftwareByDesignRepository>

Legal note

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